

MAPLE 2020

SINGLE USER INSTALLATION GUIDE



Instructions

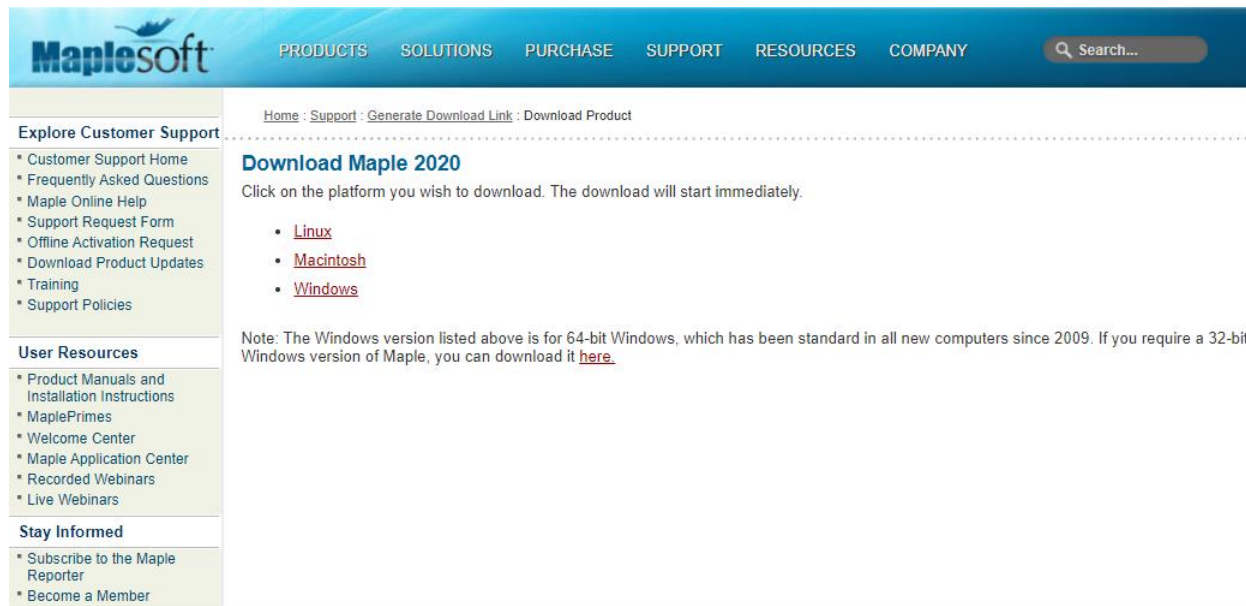
[WINDOWS](#)

[MACINTOSH](#)

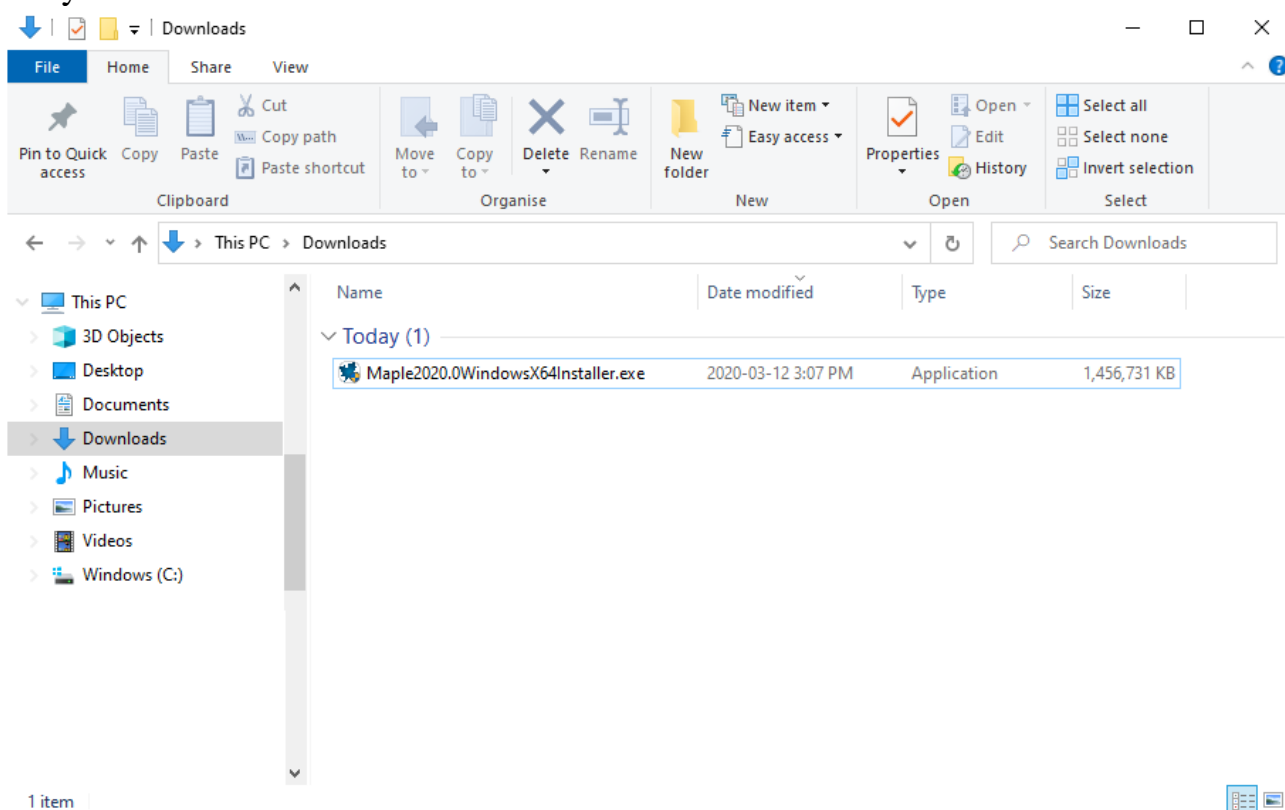
[LINUX](#)

STANDALONE INSTALLATION – WINDOWS

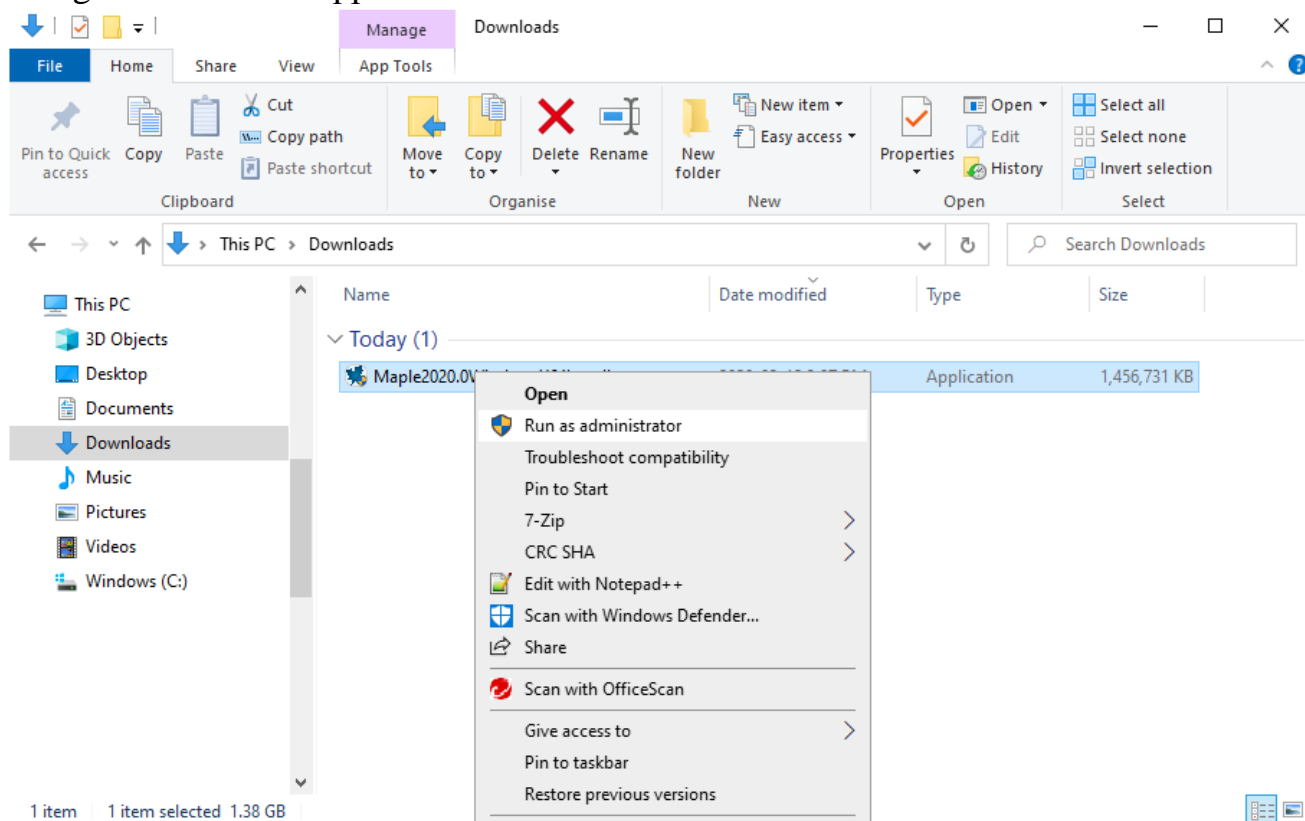
1. Click the link we have provided you to download the installer file. Select “Windows”. Save the file:



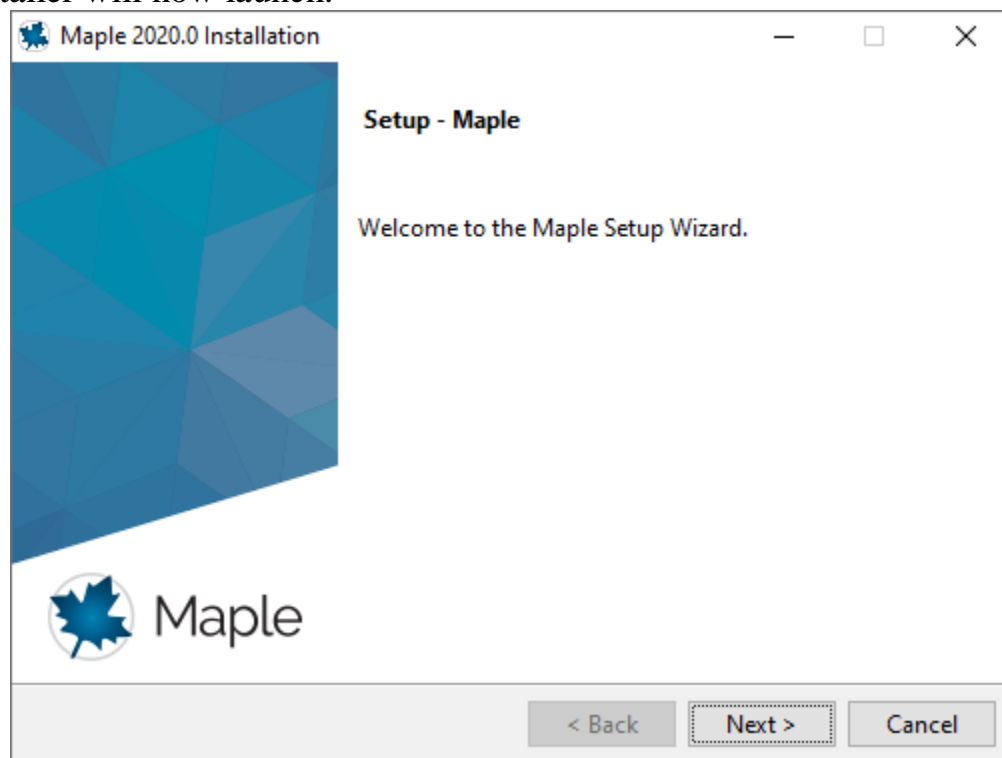
2. Once the installer file has downloaded, navigate to the installer file. The standard location is your Downloads folder:



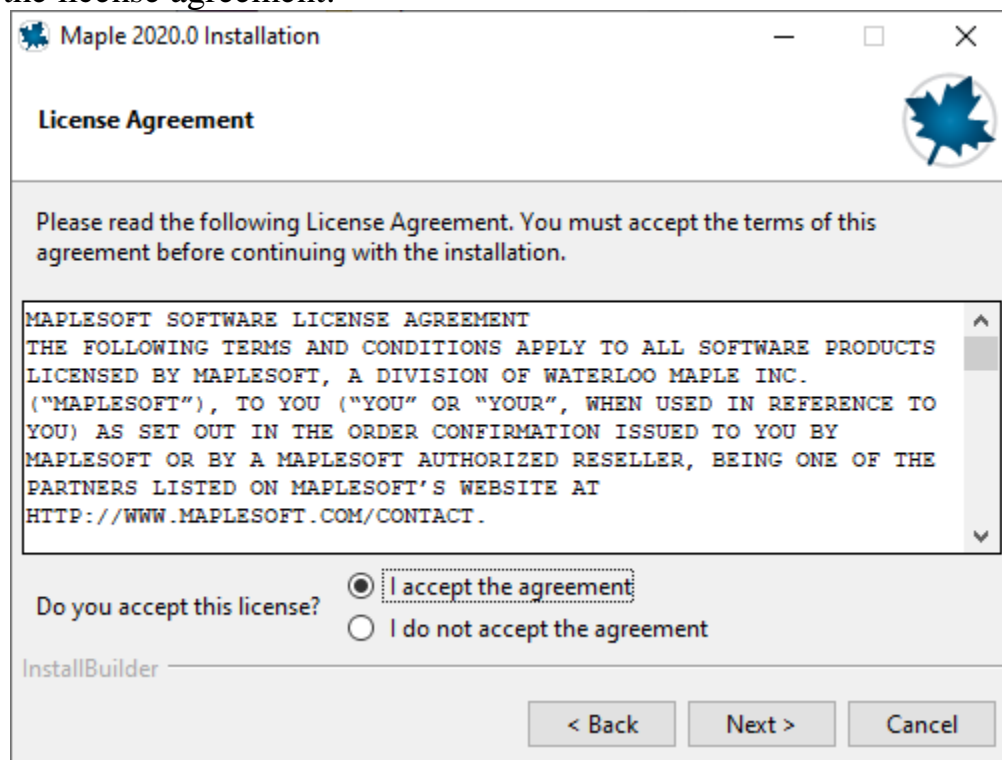
3. Right-click on the application and select “Run as administrator”



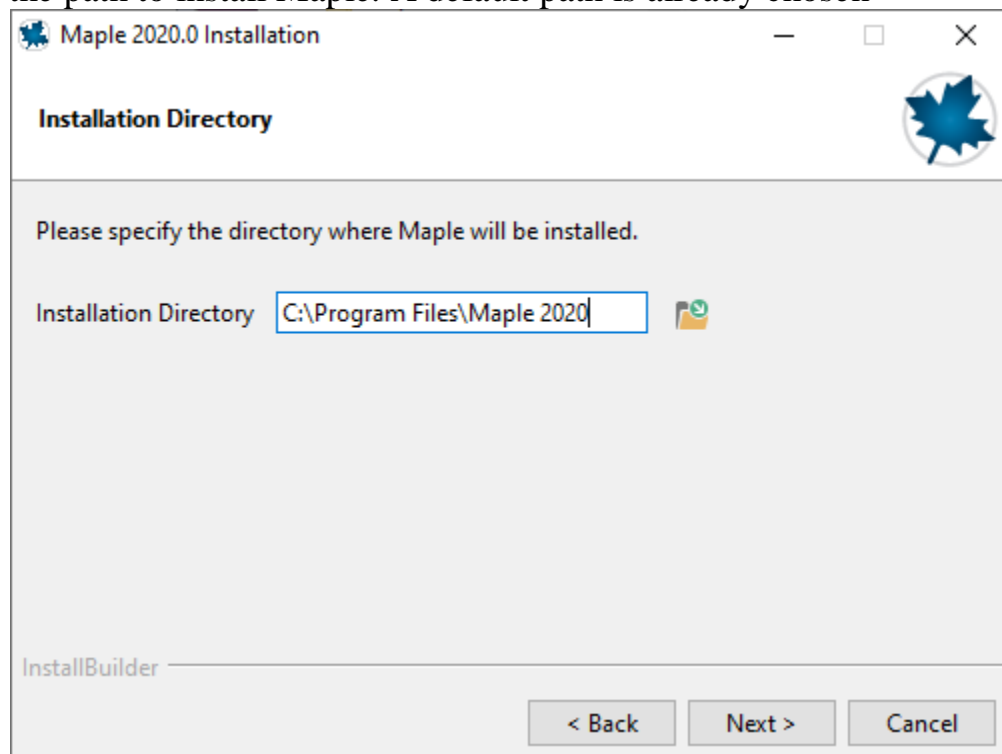
4. The installer will now launch.



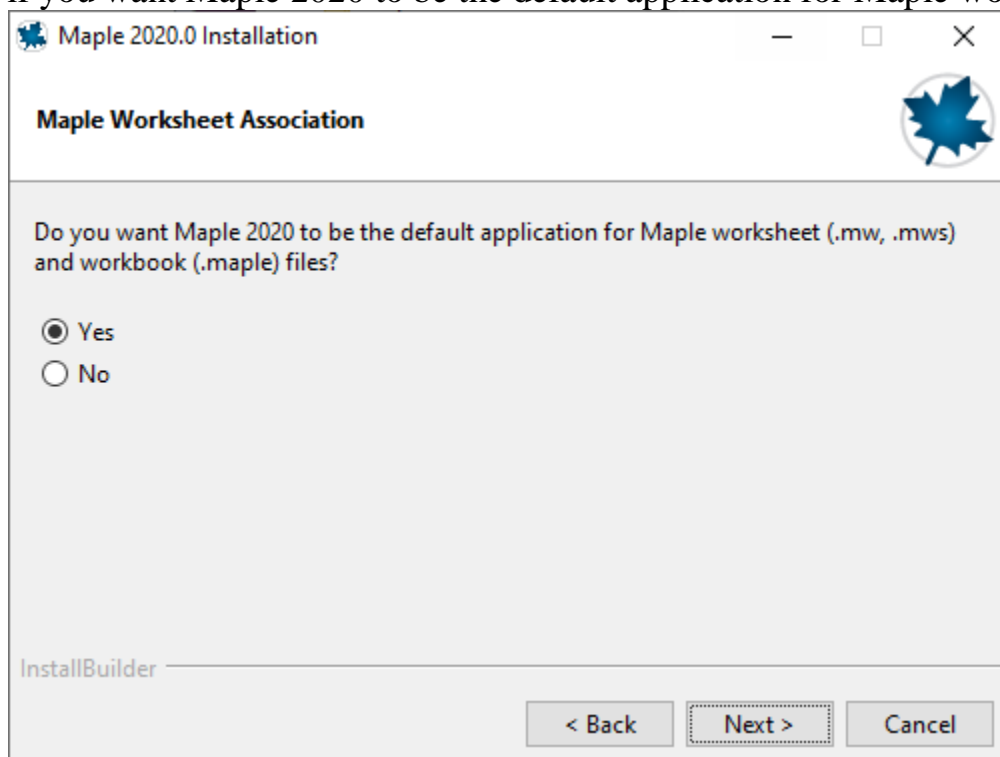
5. Accept the license agreement:



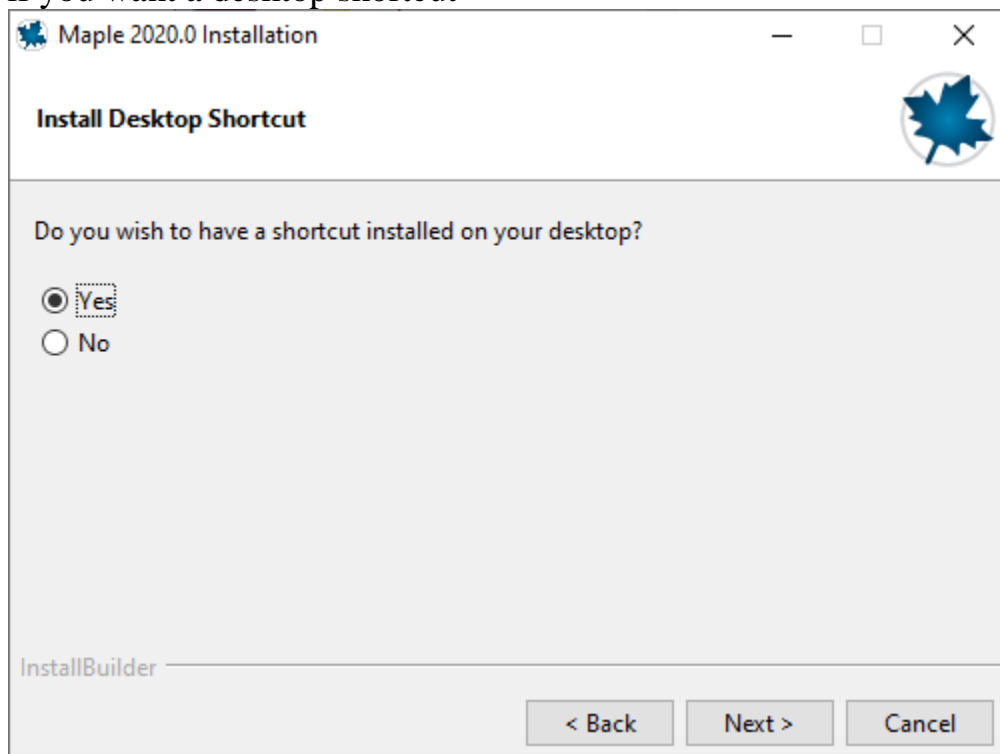
6. Choose the path to install Maple. A default path is already chosen



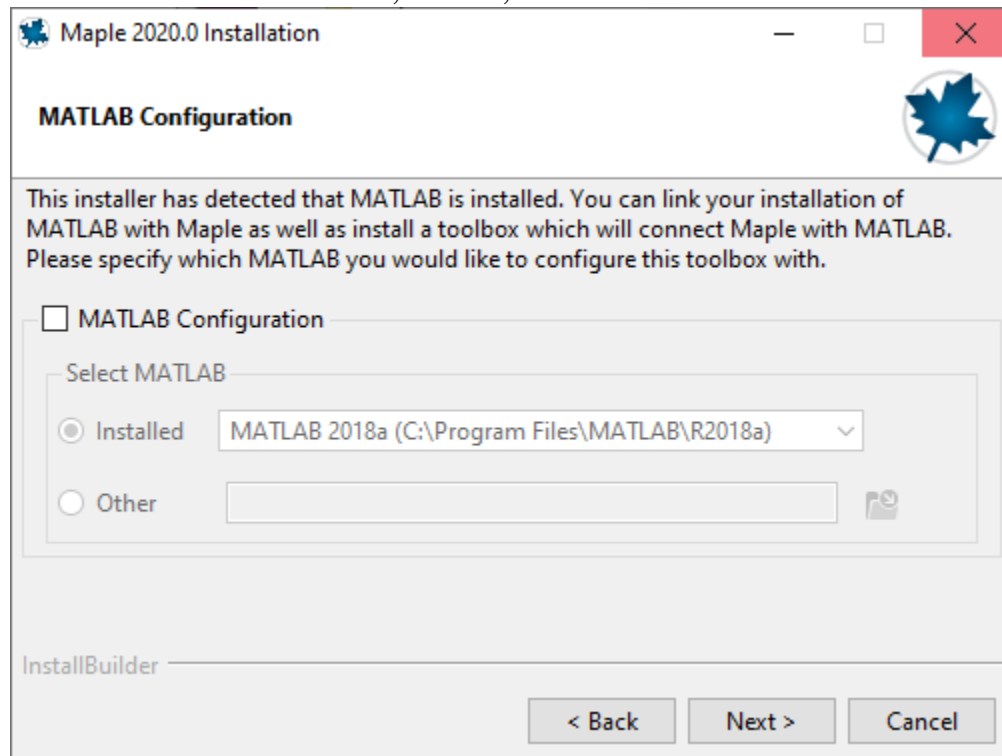
7. Choose if you want Maple 2020 to be the default application for Maple worksheets



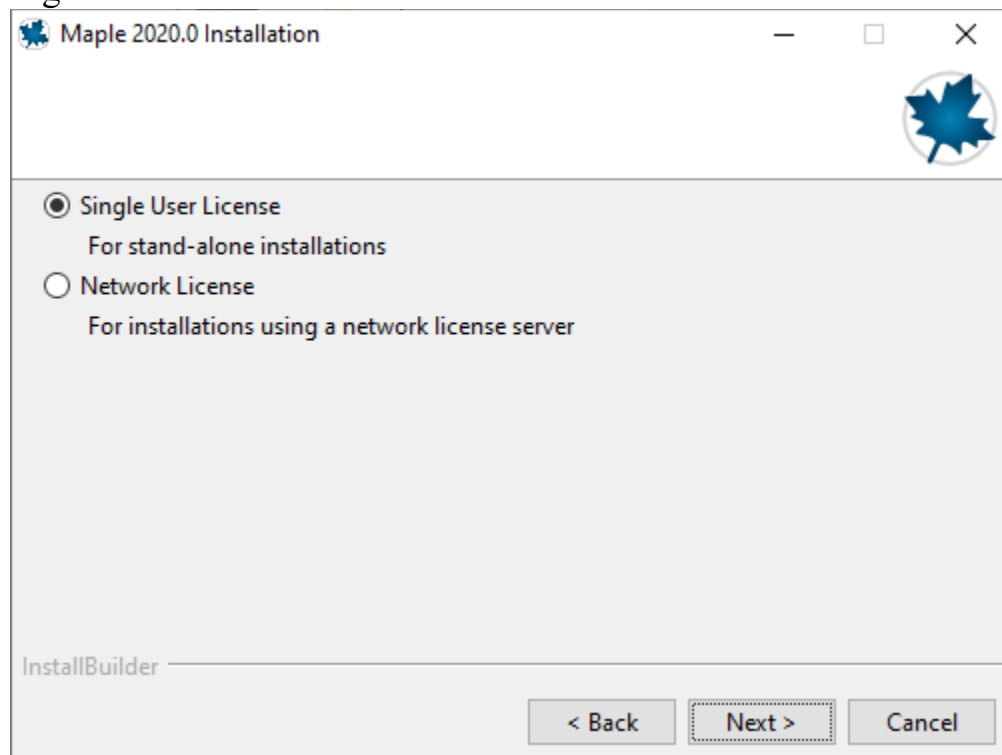
8. Choose if you want a desktop shortcut



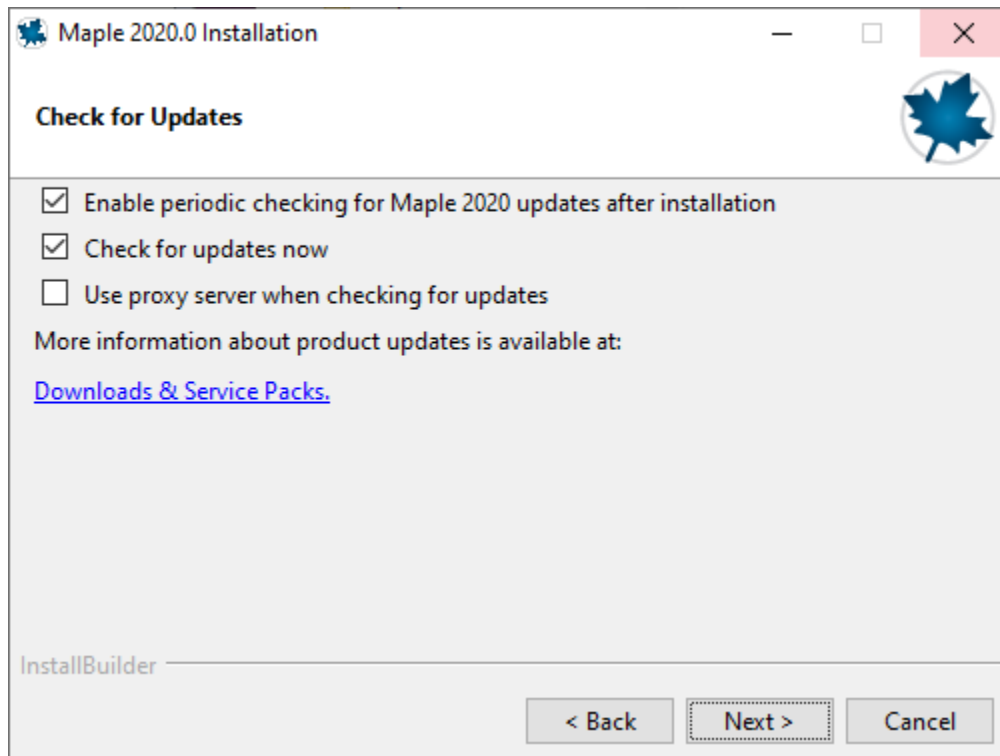
9. Choose if you would like to link Maple with MATLAB. The supported versions with Maple 2020 are MATLAB 2018b, 2019a, 2019b



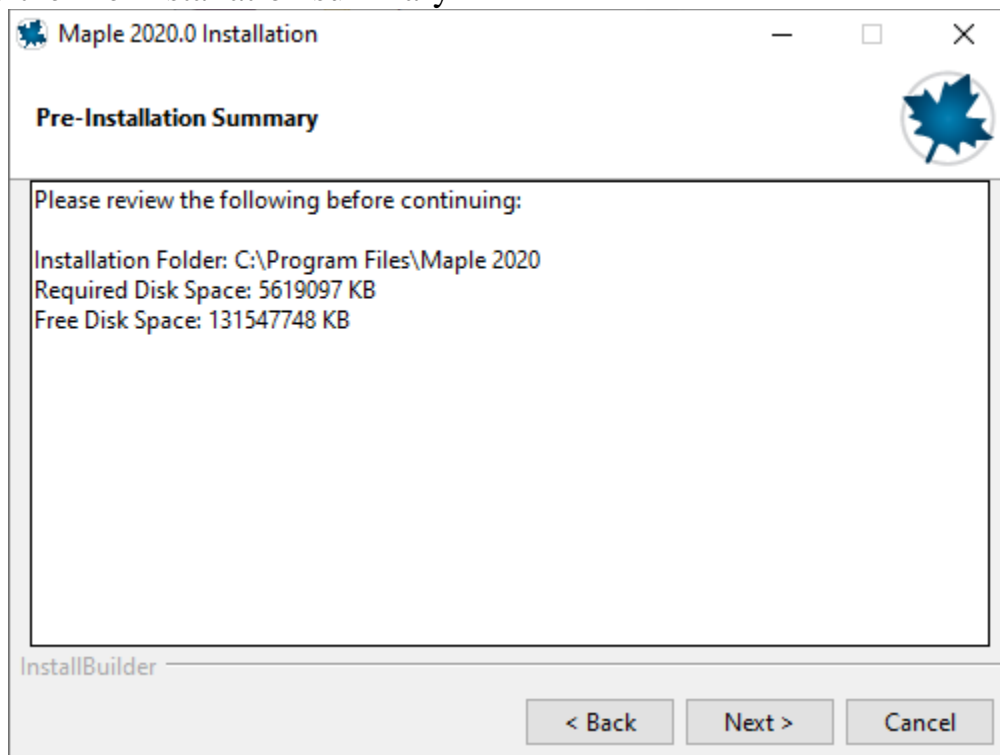
10. Keep “Single User License” selected:



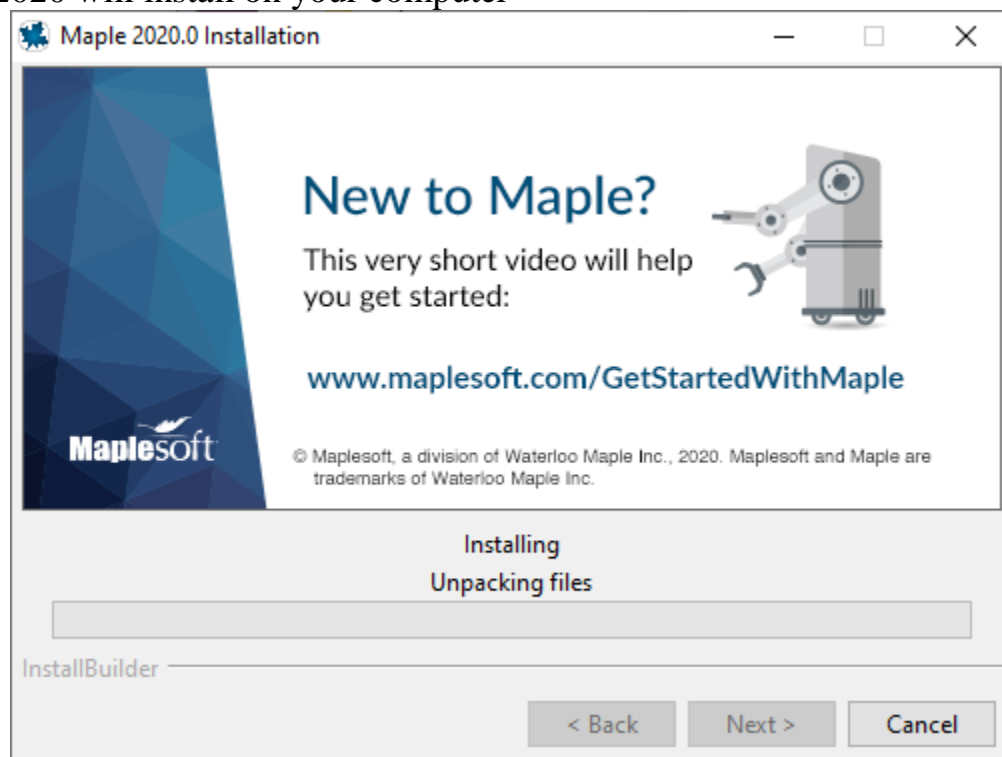
11. Choose whether you would like the installer to check for updates available to your Maple 2020 installation



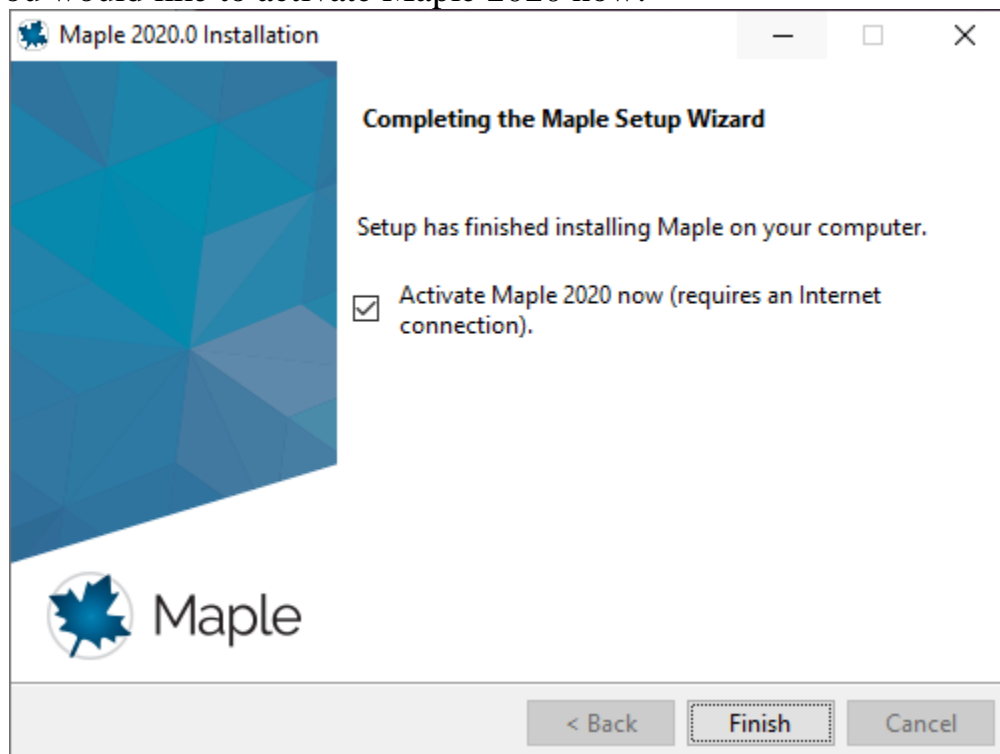
12. Review the Pre-Installation summary



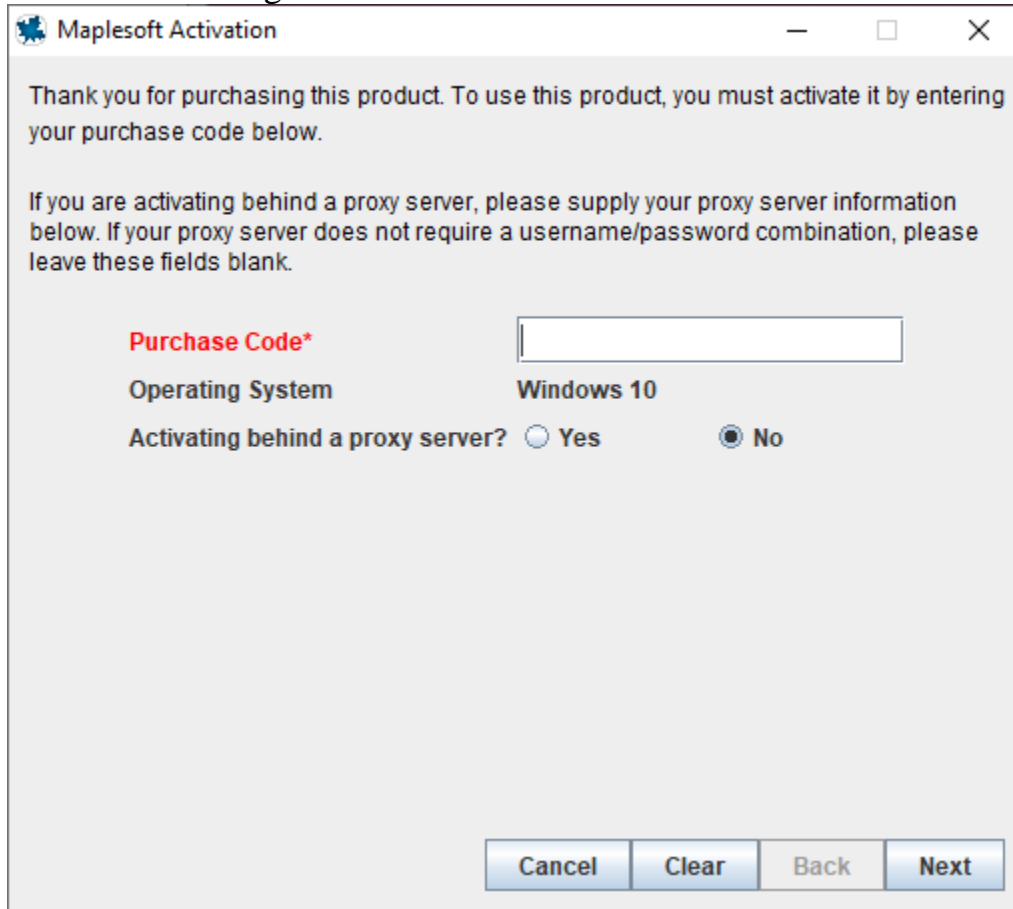
13. Maple 2020 will install on your computer



14. Decide if you would like to activate Maple 2020 now:



15. Input your purchase code then hit Next. Then input your information, and agree to the terms. Hit Next again to activate.



Maplesoft Activation

Thank you for purchasing this product. To use this product, you must activate it by entering your purchase code below.

If you are activating behind a proxy server, please supply your proxy server information below. If your proxy server does not require a username/password combination, please leave these fields blank.

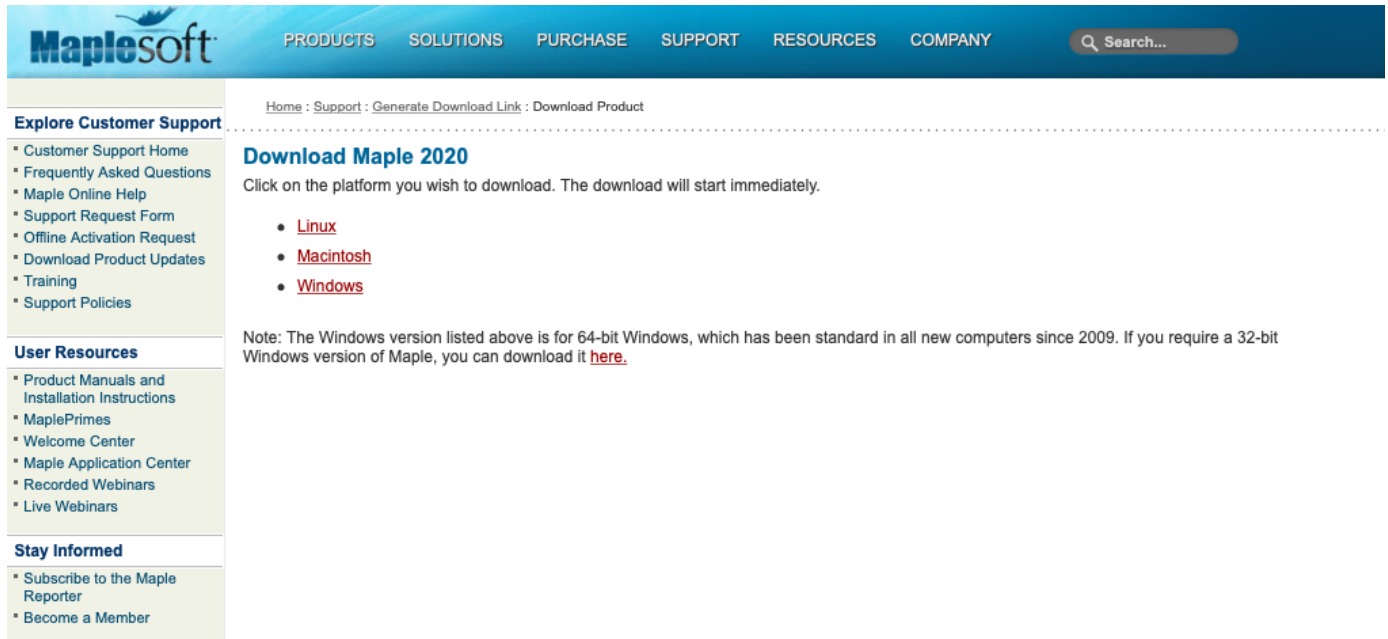
Purchase Code*

Operating System **Windows 10**

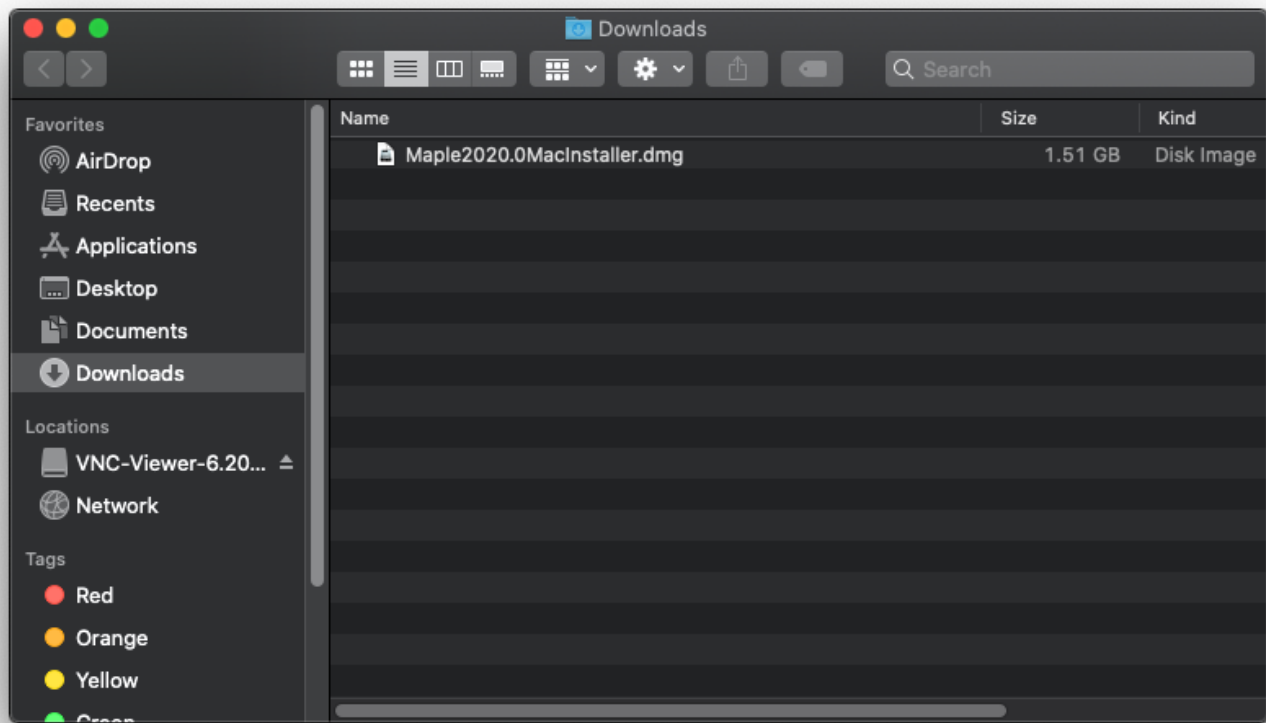
Activating behind a proxy server? ☐ Yes ☒ No

STANDALONE INSTALLATION - MACINTOSH

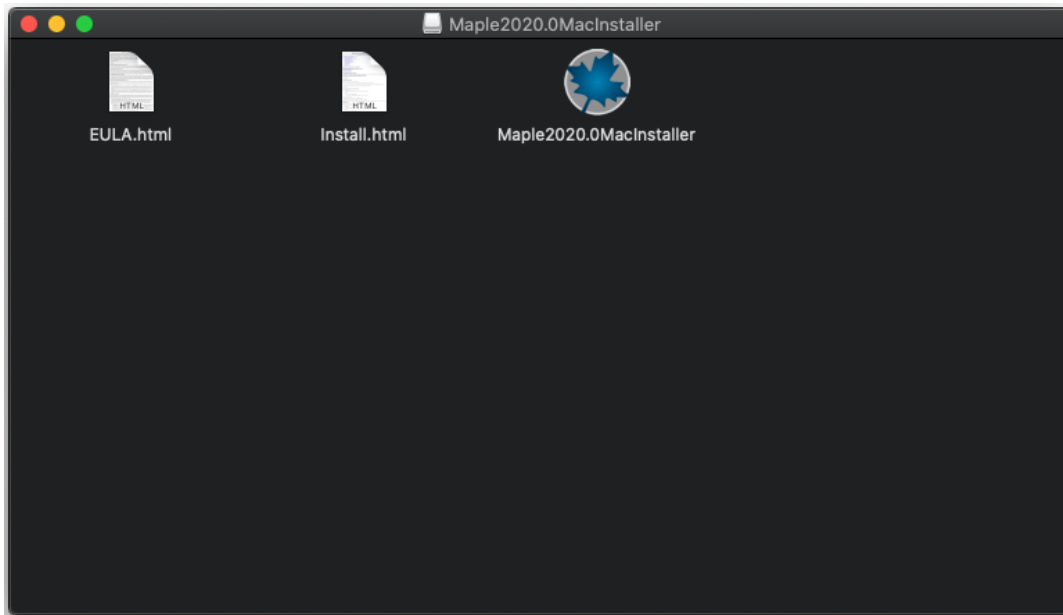
1. Click the link we have provided you to download the installer file. Select “Macintosh”. Save the file:



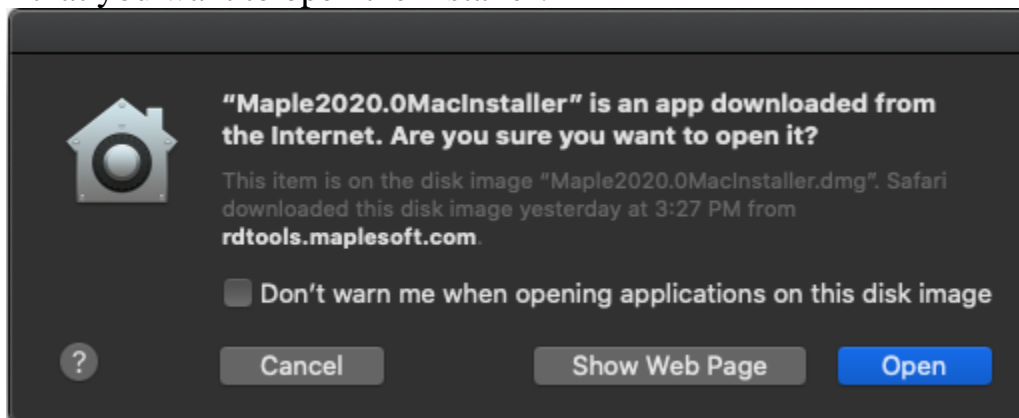
2. Once the installer file has downloaded, navigate to the installer file. The standard location is your Downloads folder:



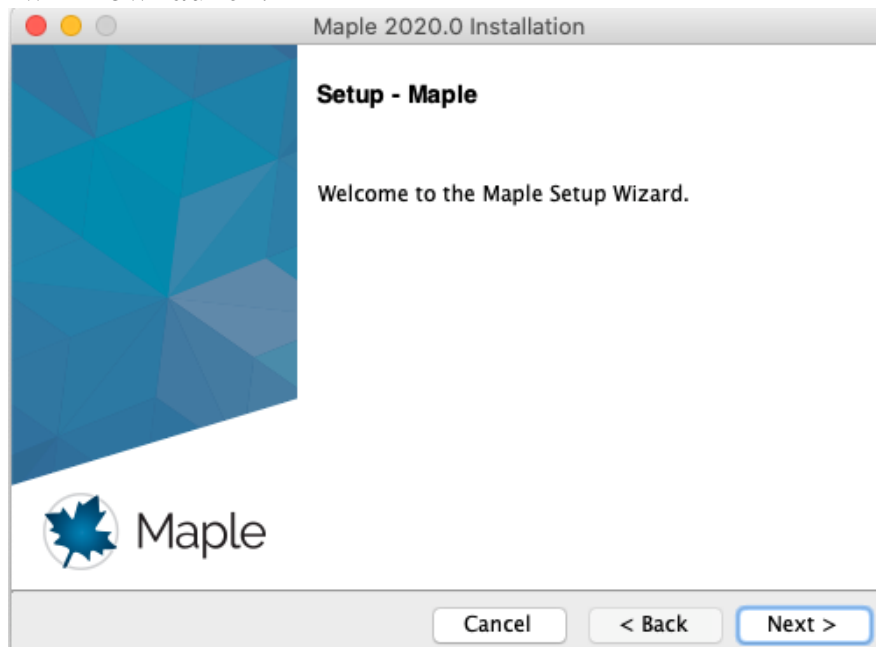
3. Right-click “Maple2020.0MacInstaller.dmg” -> Open. Then double click Maple 2020.0MacInstaller.



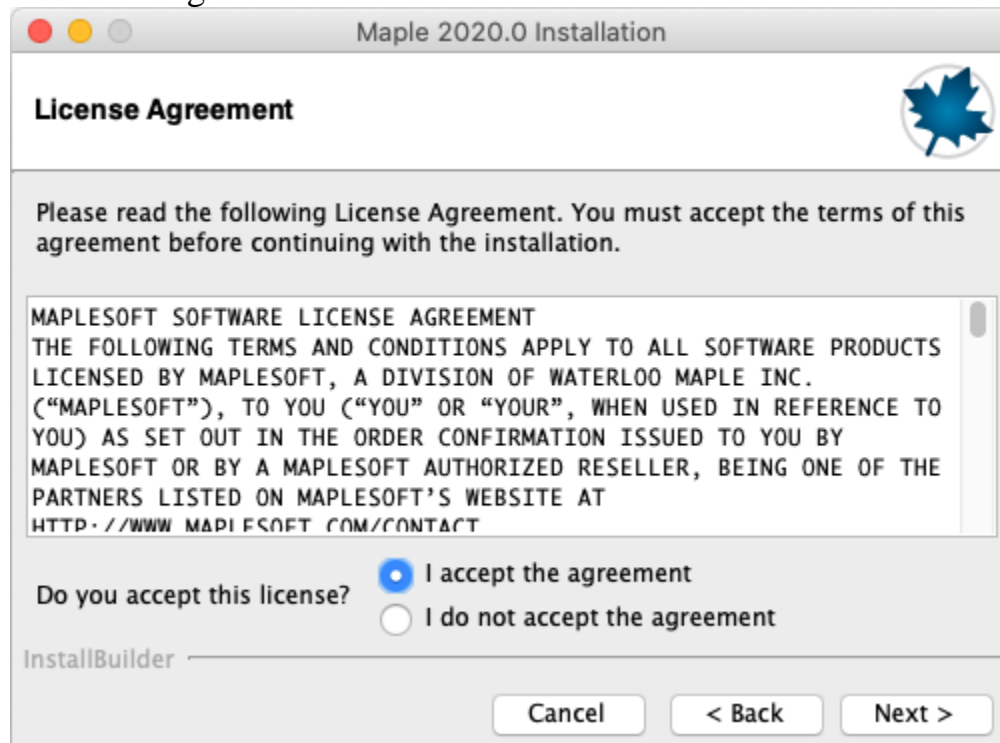
4. Confirm that you want to open the installer:



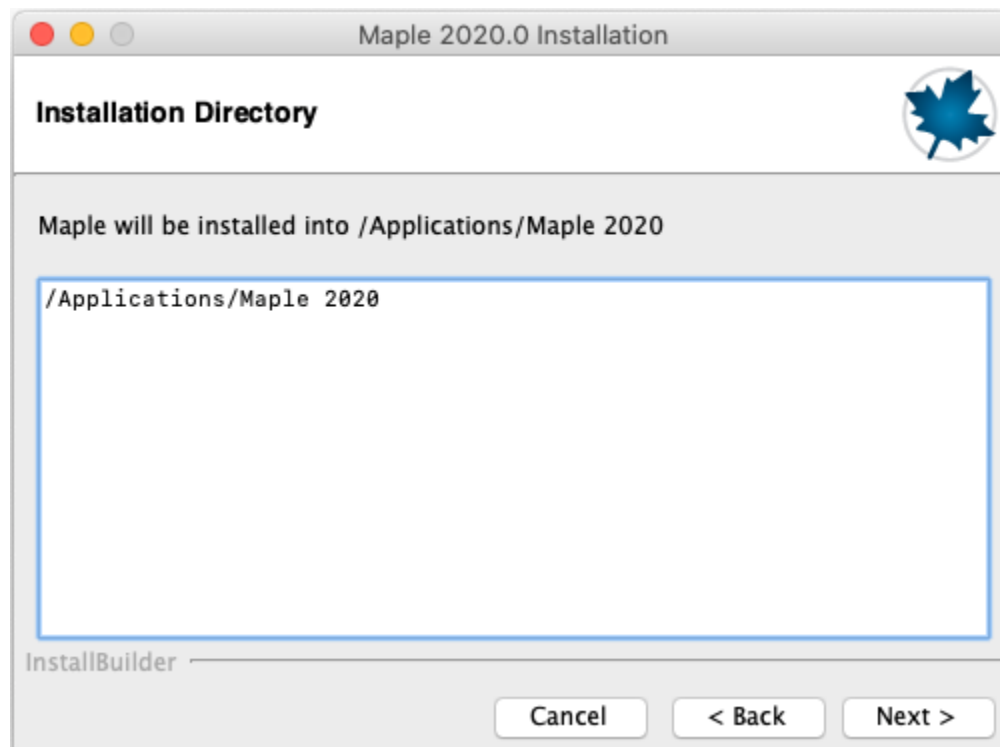
5. The installer will now launch.



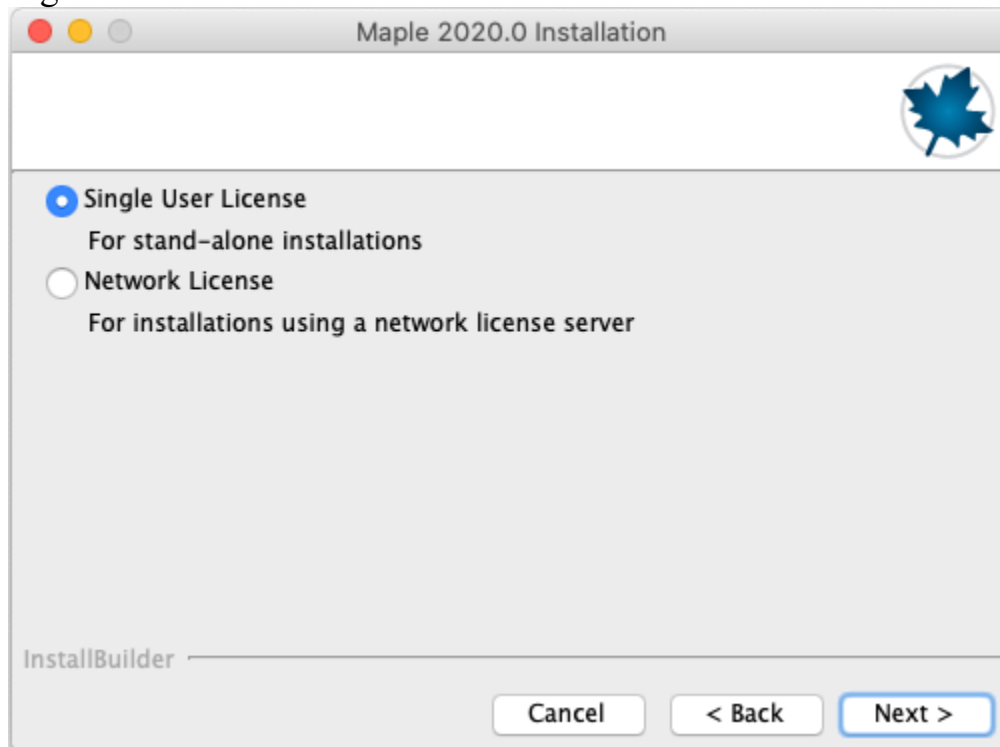
6. Accept the license agreement:



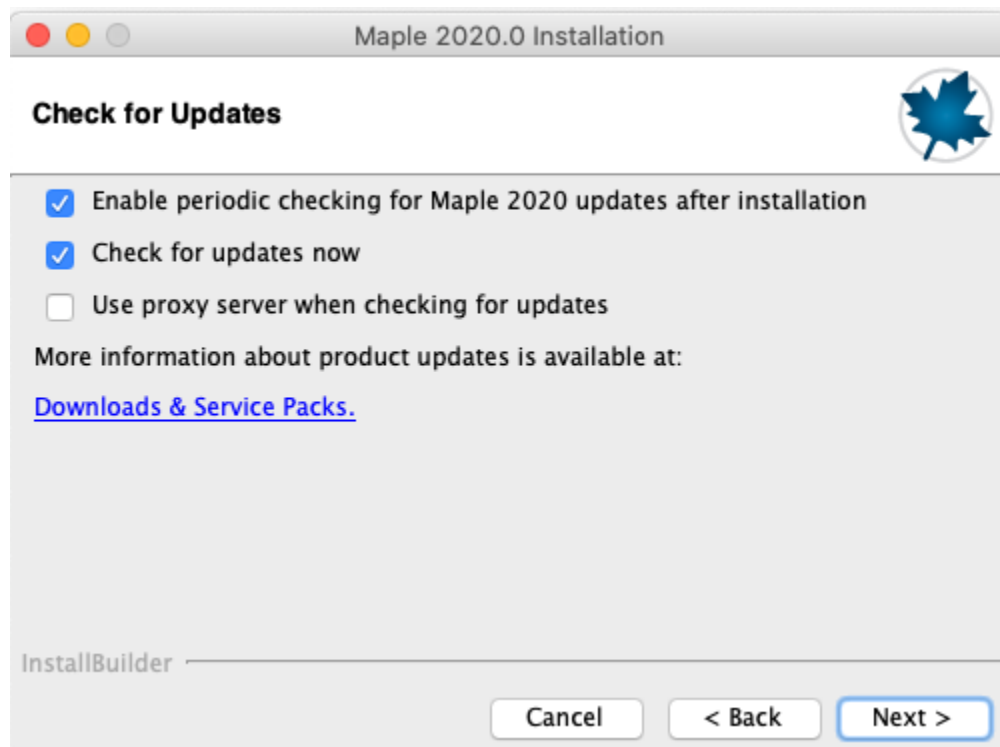
7. Choose the path to install Maple then click Next. It may ask if you'd like to configure Matlab if it does then choose if you would like to link Maple with MATLAB. The supported versions with Maple 2020 are MATLAB 2018b, 2019a, 2019b.



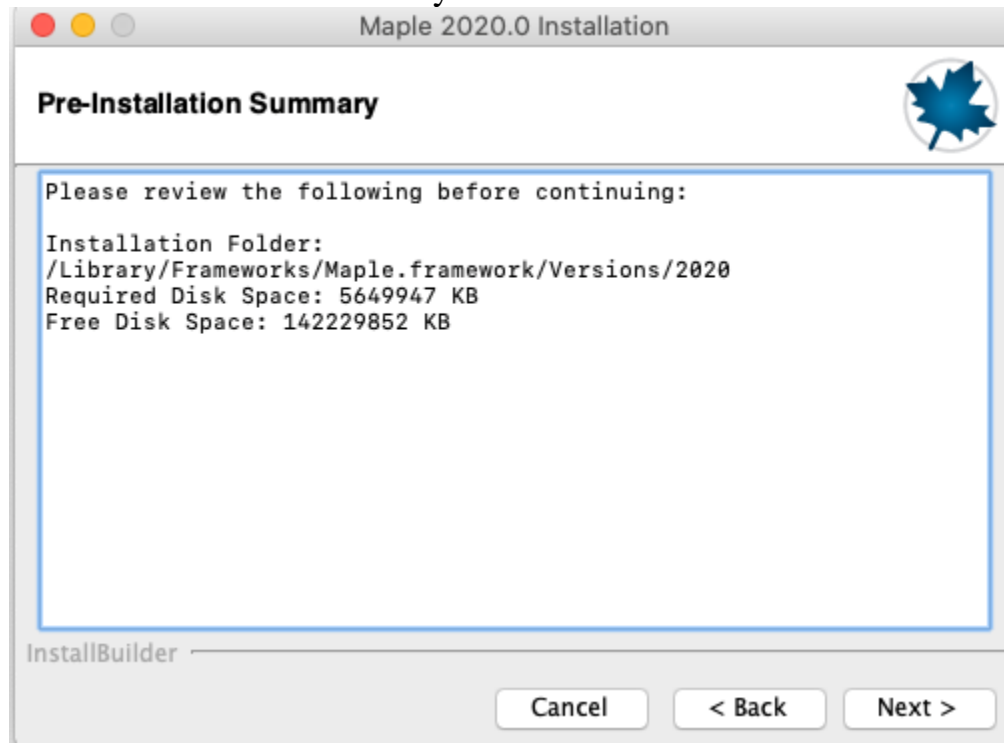
8. Keep “Single User License” selected:



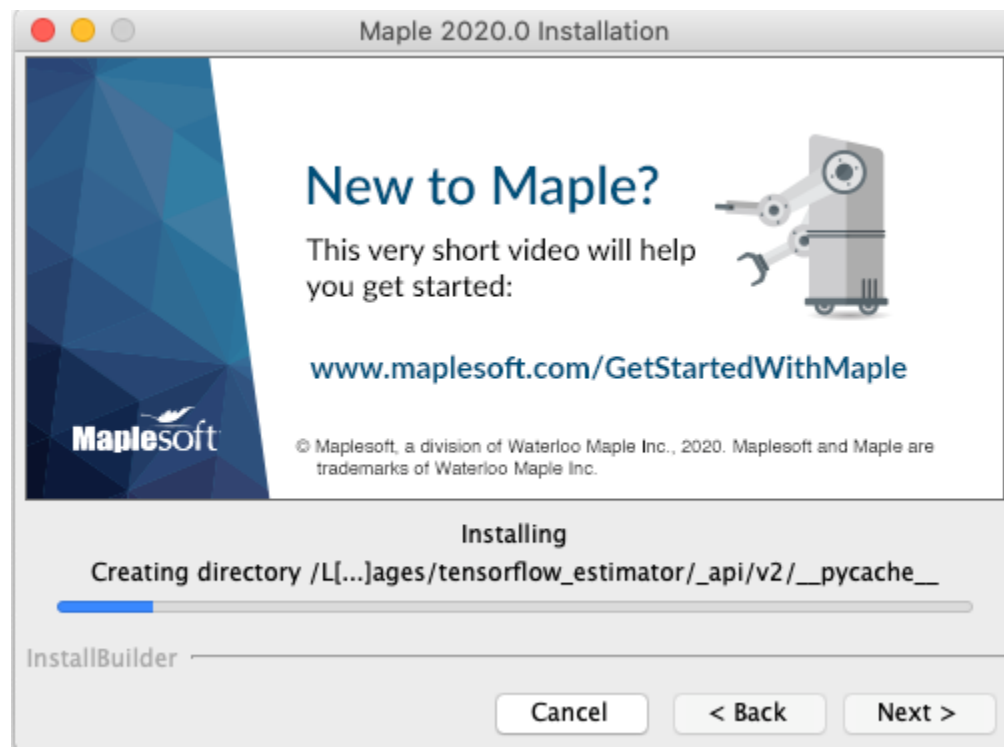
9. Choose whether you would like the installer to check for updates available to your Maple 2020 installation:



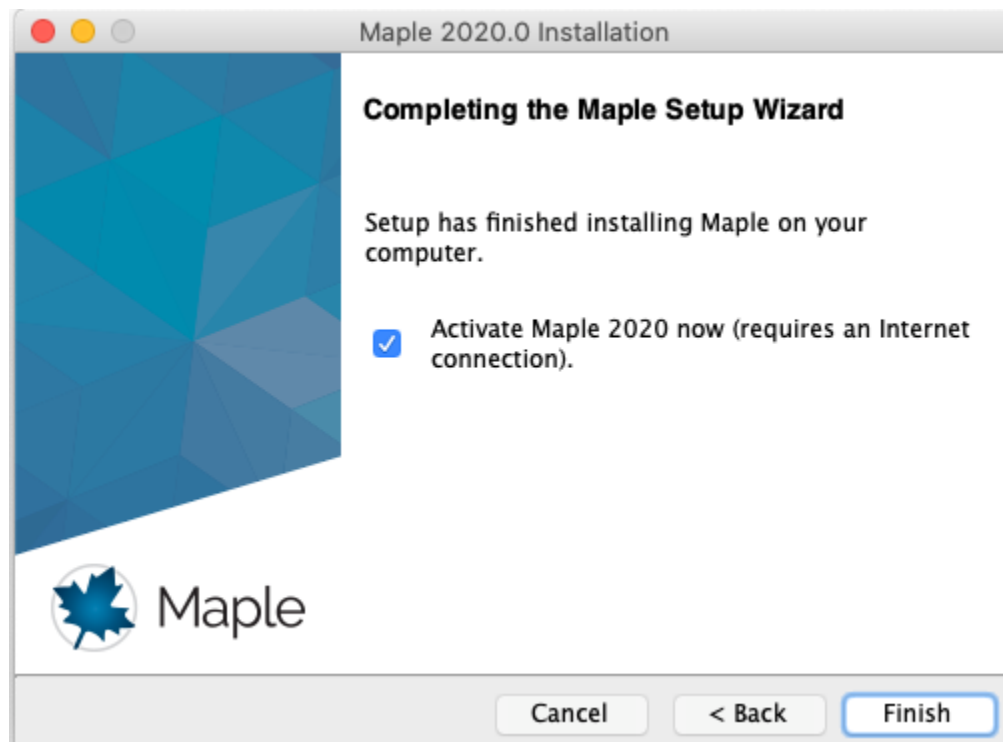
10. Review the Pre-Installation Summary:



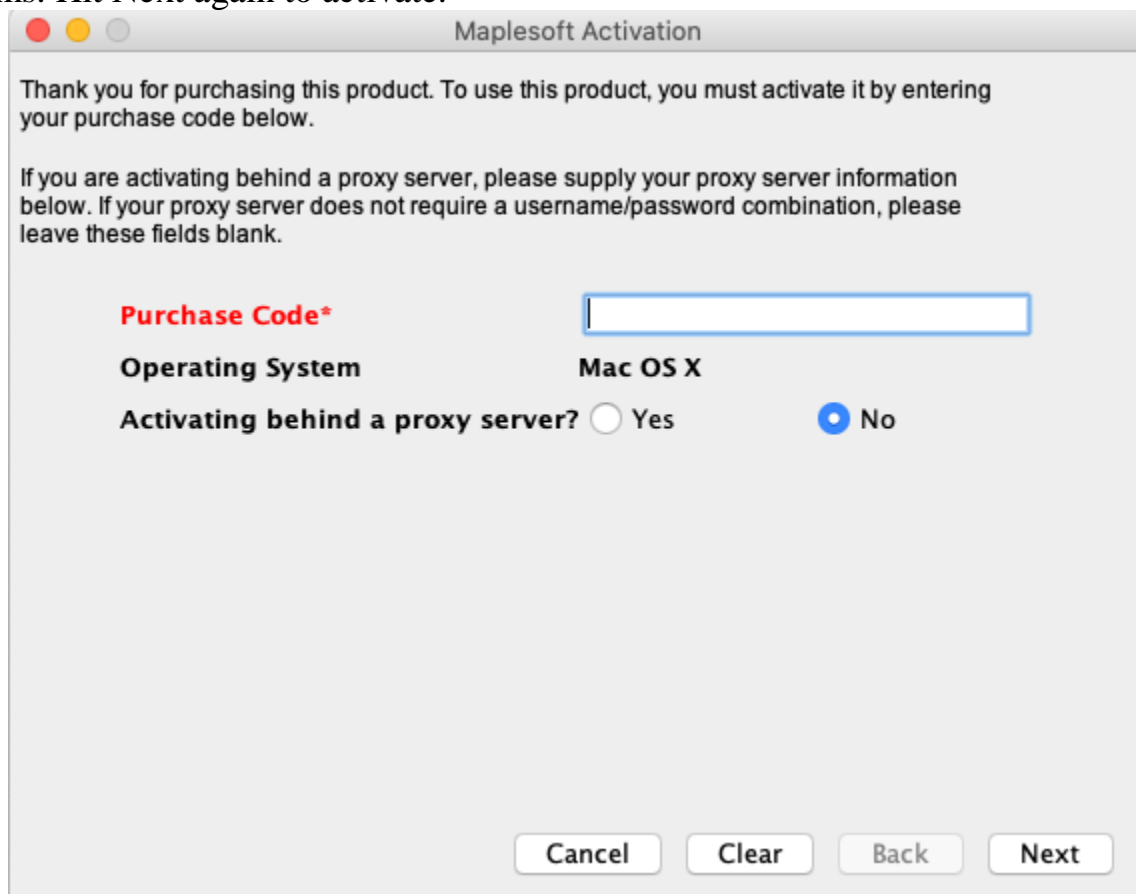
11. Maple 2020 will install on your computer:



12. Decide if you would like to activate Maple 2020 now:

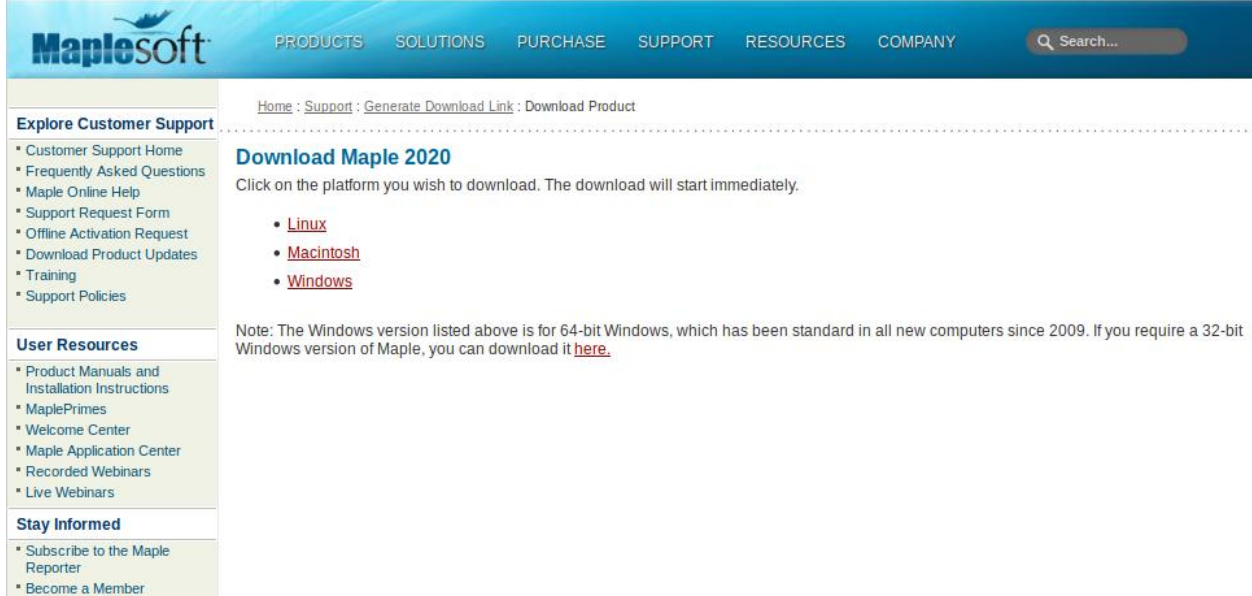


13. Input your purchase code then hit Next. Then input your information, and agree to the terms. Hit Next again to activate.

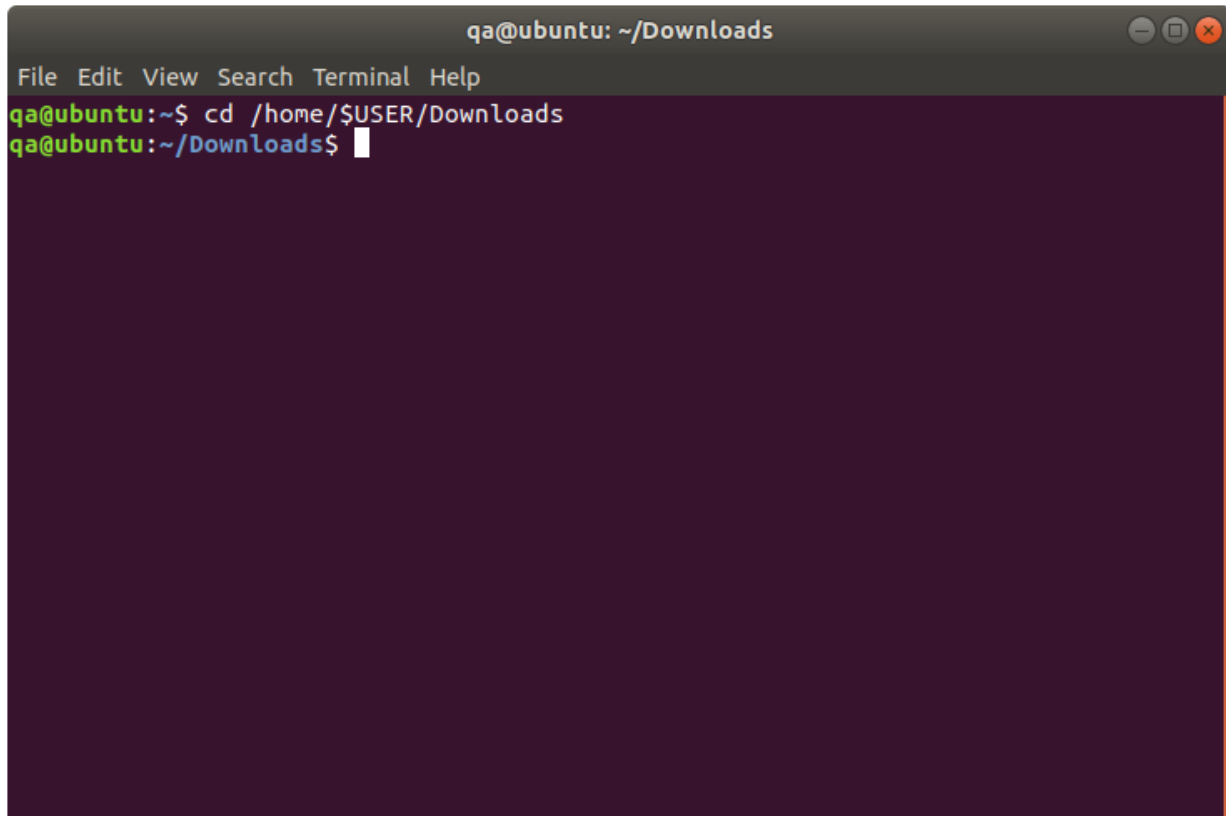


STANDALONE INSTALLATION - LINUX

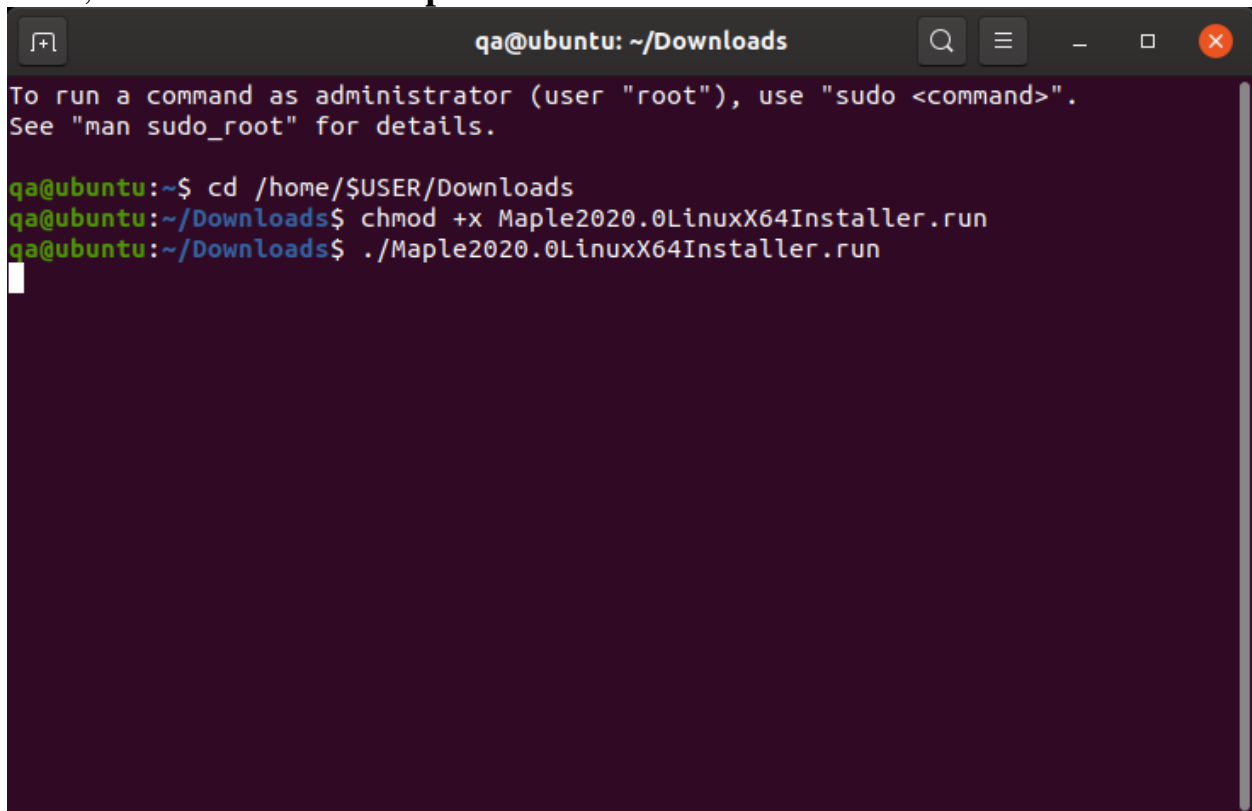
1. Click the link we have provided you to download the installer file. Select “Linux 64-bit”. Save the file:



2. Once the installer file has downloaded, open up the Terminal. Change the directory to where the installation file was downloaded to. The default is
`cd /home/$USER/Downloads`



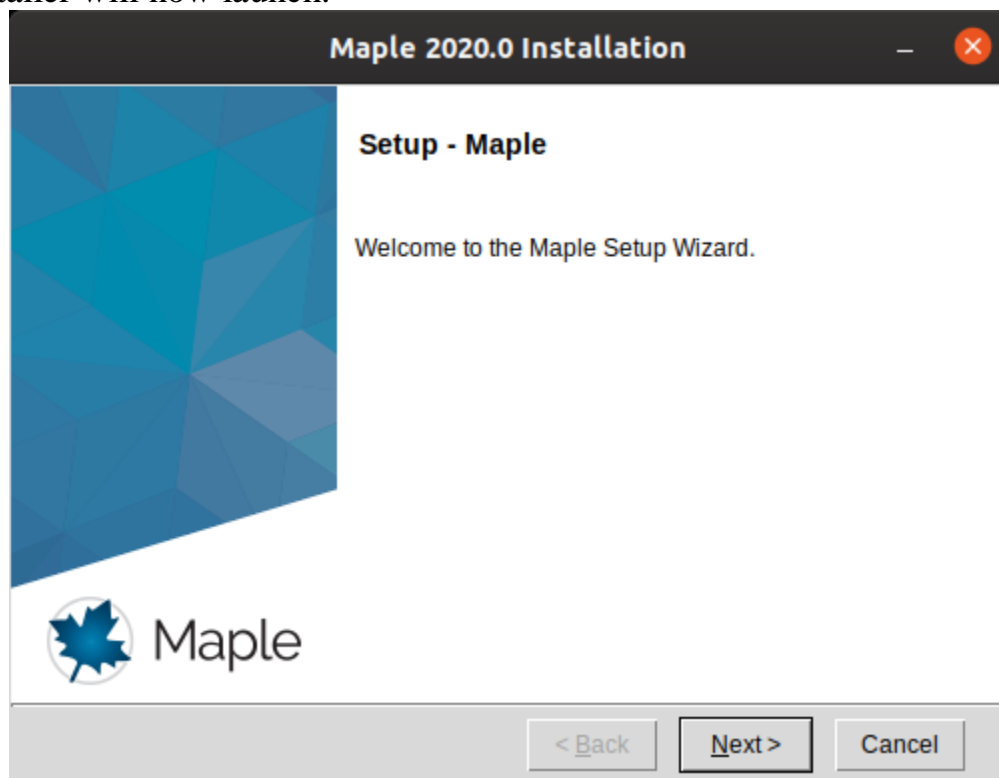
3. Use “chmod” to change access permissions to the installer file by **chmod +x Maple2020.0LinuxX64Installer.run**
Then, run the file with **./Maple2020.0LinuxX64Installer.run**



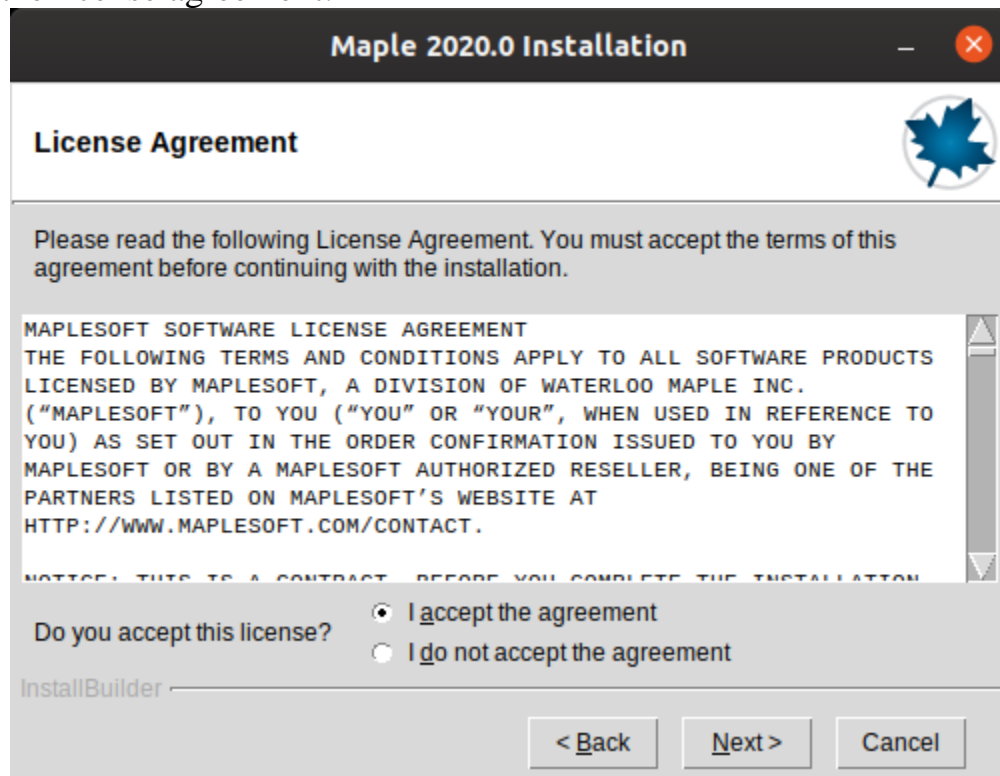
A terminal window titled "qa@ubuntu: ~/Downloads" with standard window controls. It displays the following text:

```
To run a command as administrator (user "root"), use "sudo <command>".  
See "man sudo_root" for details.  
  
qa@ubuntu:~$ cd /home/$USER/Downloads  
qa@ubuntu:~/Downloads$ chmod +x Maple2020.0LinuxX64Installer.run  
qa@ubuntu:~/Downloads$ ./Maple2020.0LinuxX64Installer.run
```

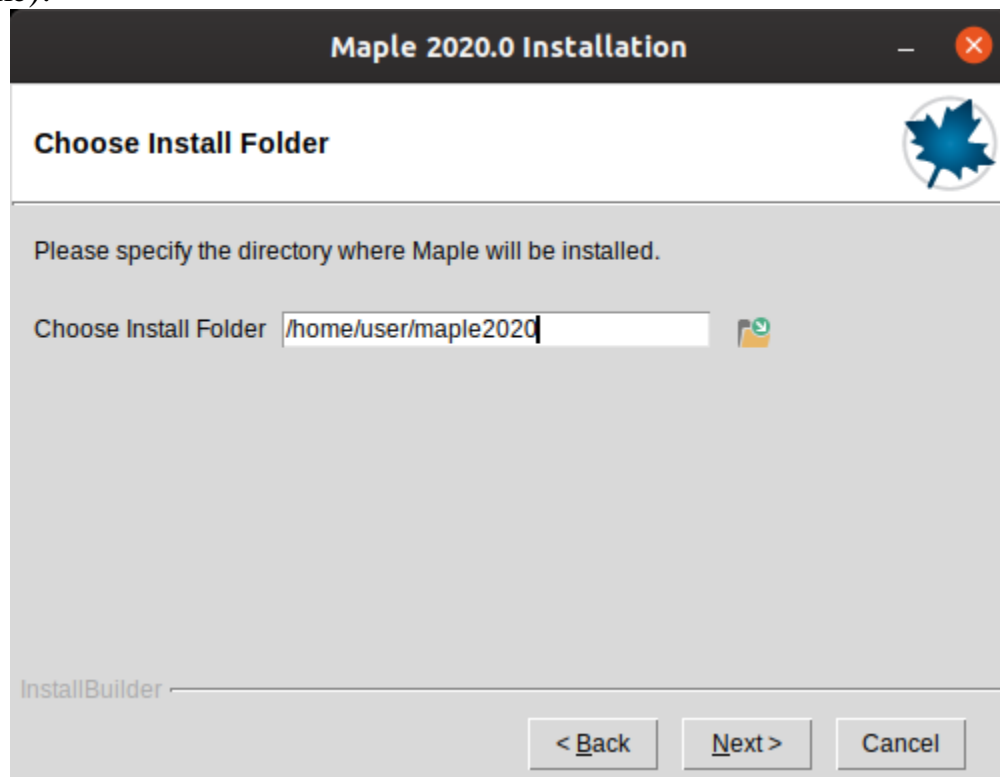
4. The installer will now launch.



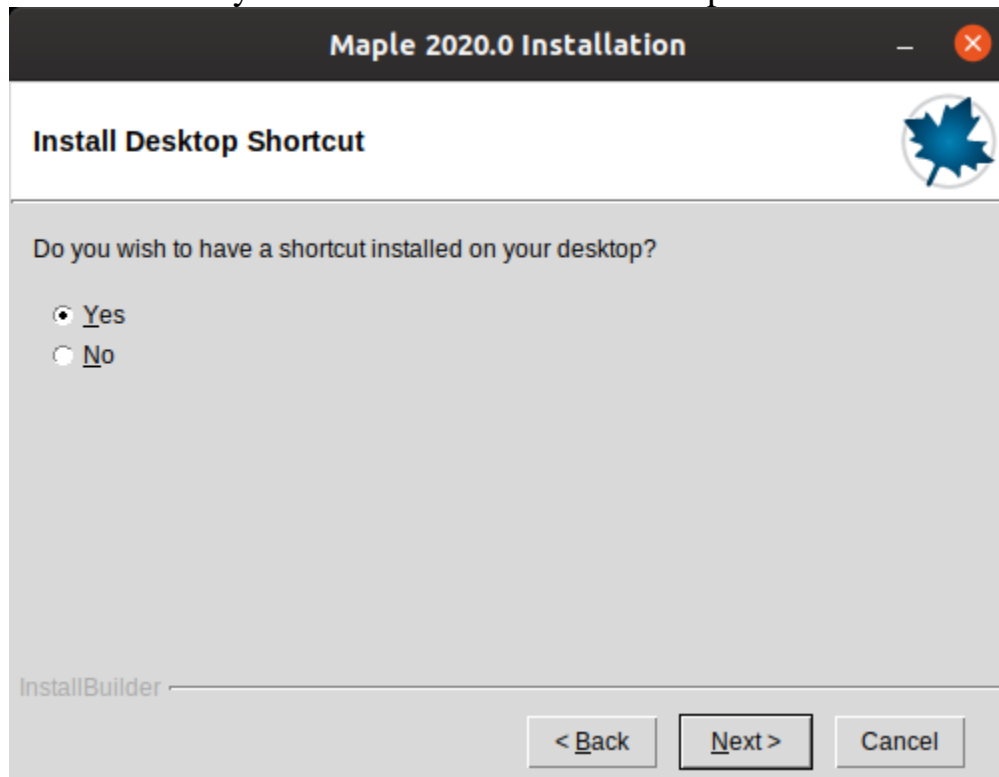
5. Accept the license agreement:



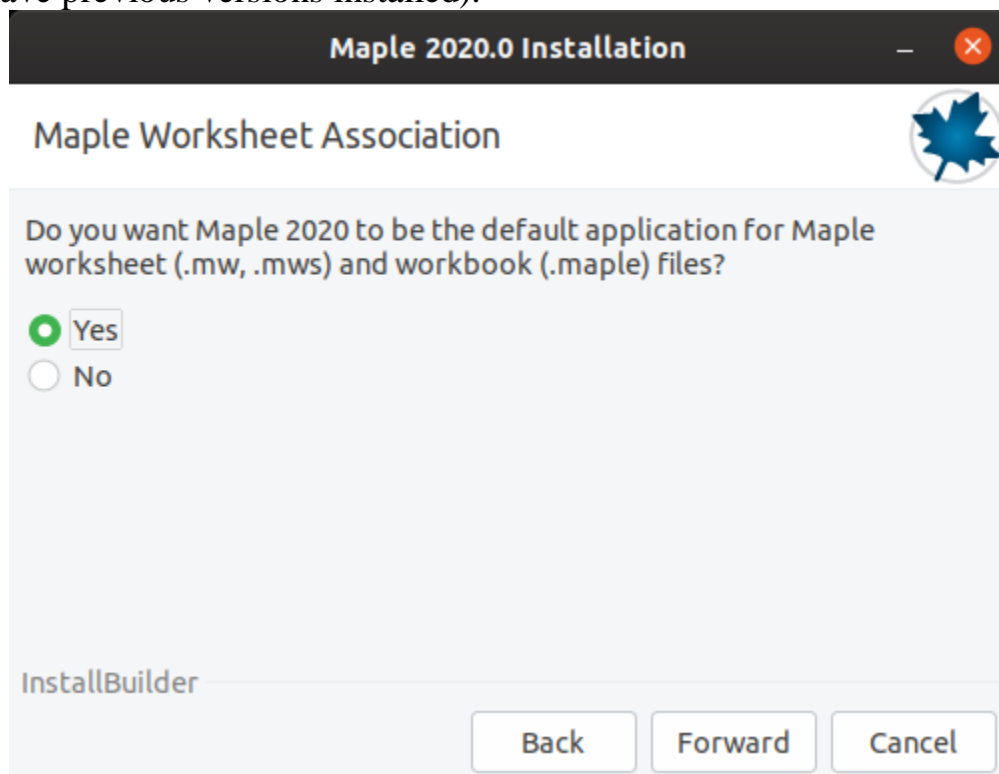
6. Choose the path to install Maple. A default path is already chosen ("user" represents your username):



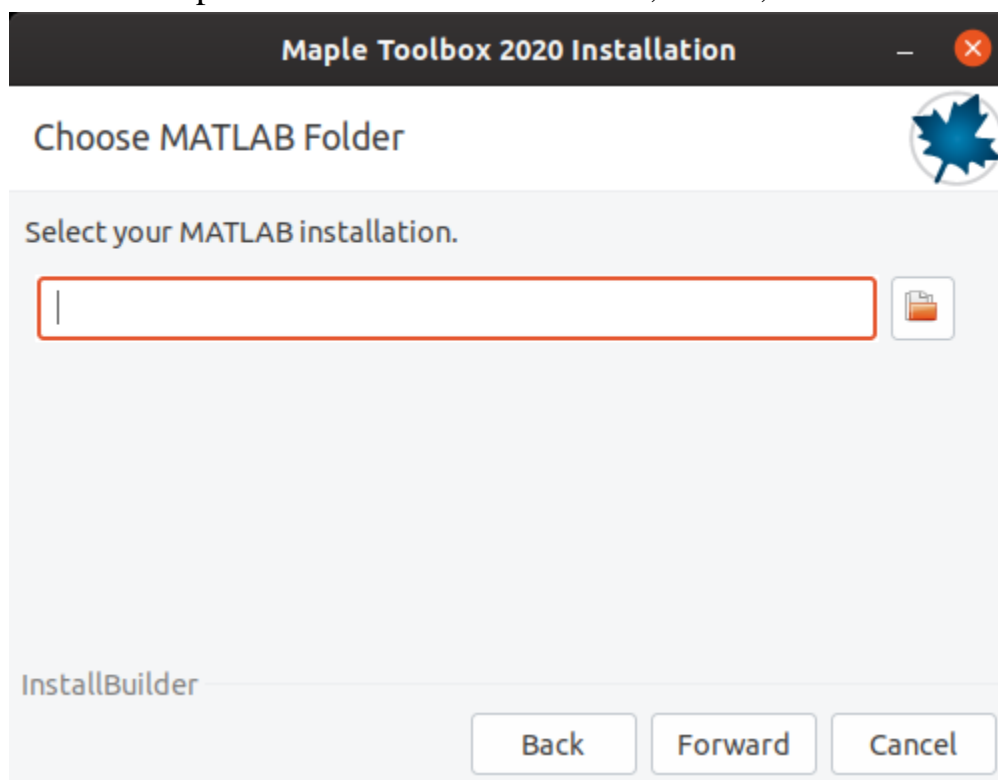
7. Choose whether or not you would like to have a desktop shortcut:



8. Choose if you want Maple 2020 to be the default application for Maple worksheets (only if you have previous versions installed).



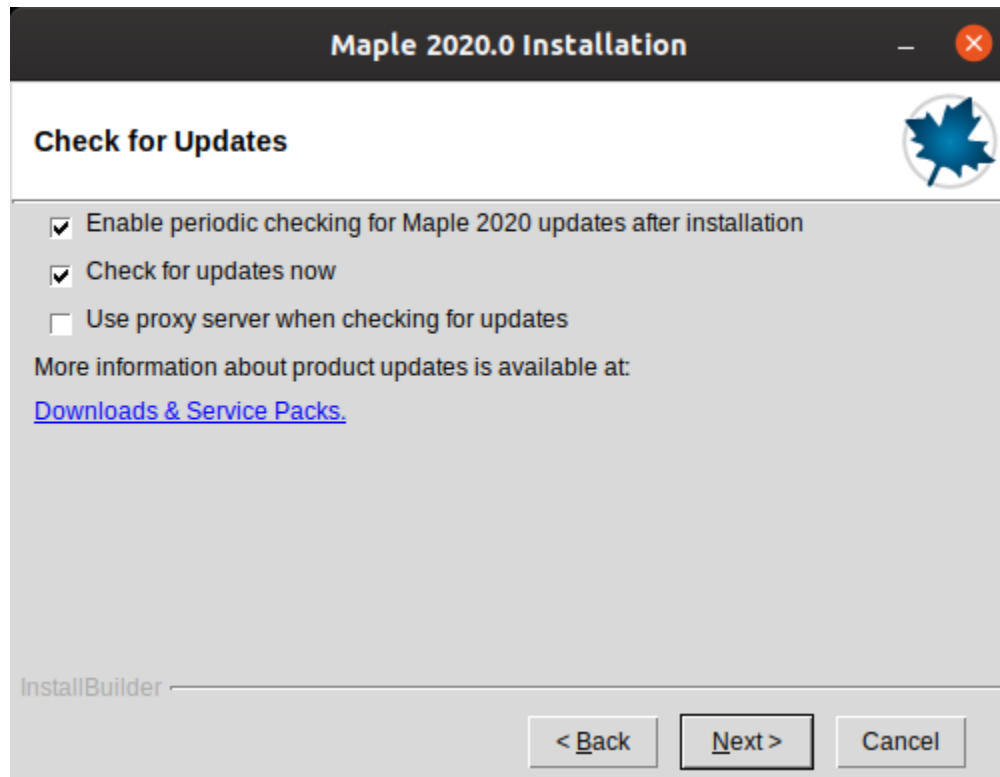
9. Choose if you would like to link Maple with MATLAB. The supported versions with Maple 2020 are MATLAB 2018b, 2019a, 2019b



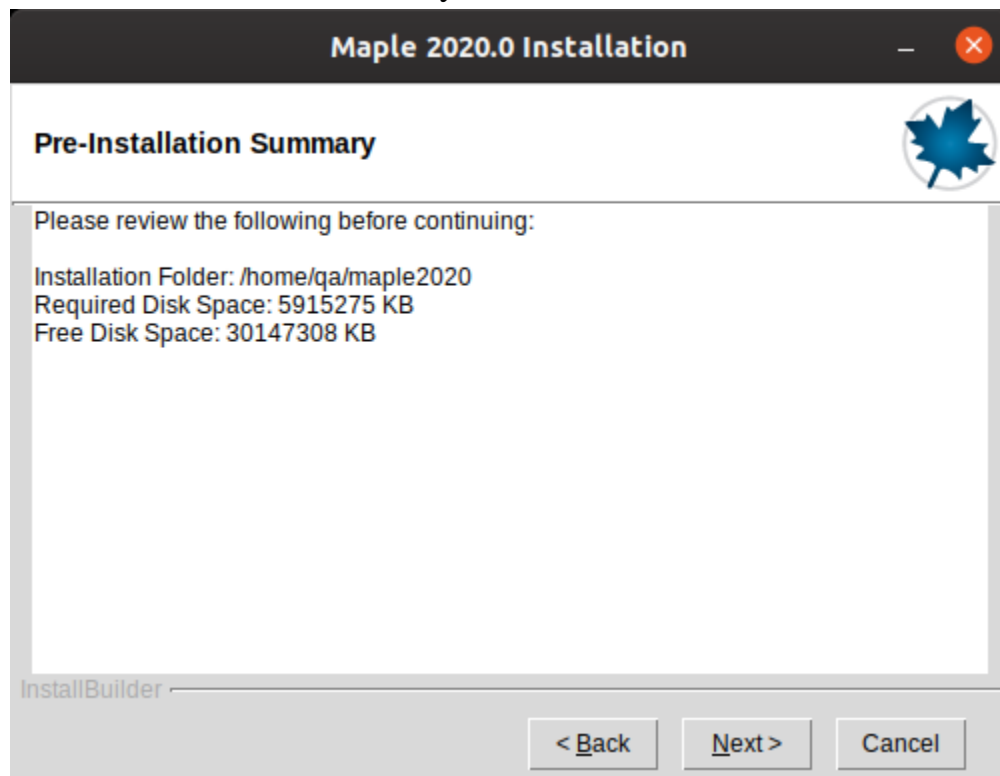
- 10.Keep “Single User License” selected:



11. Choose whether you would like the installer to check for updates available to your Maple 2020 installation:



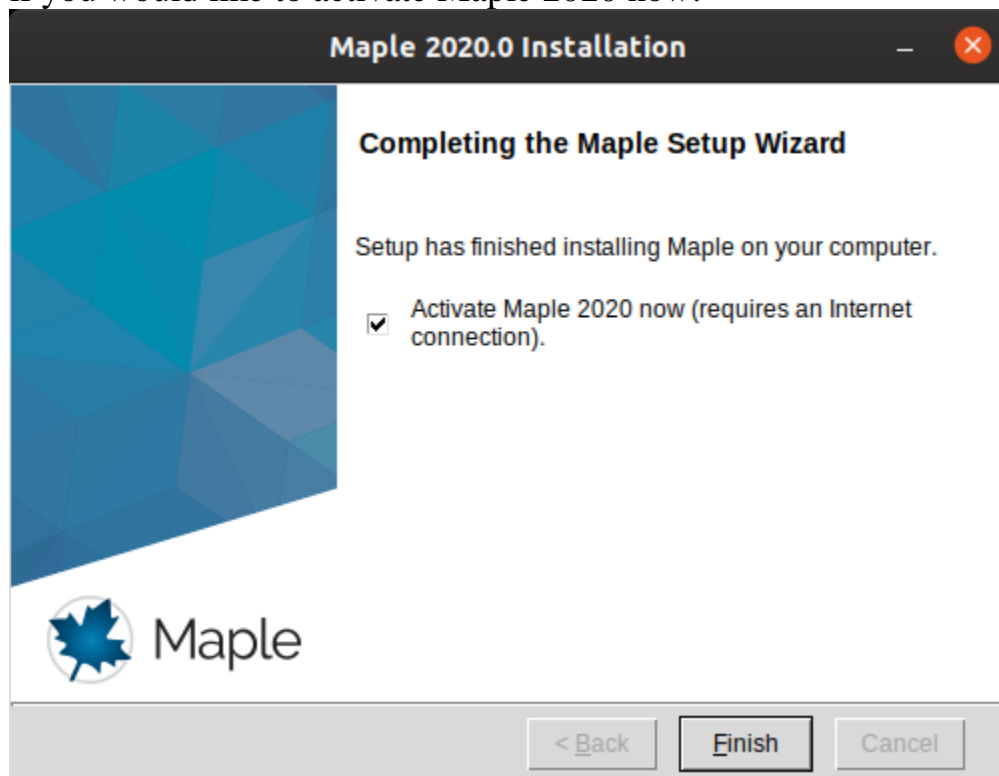
12. Review the Pre-Installation Summary:



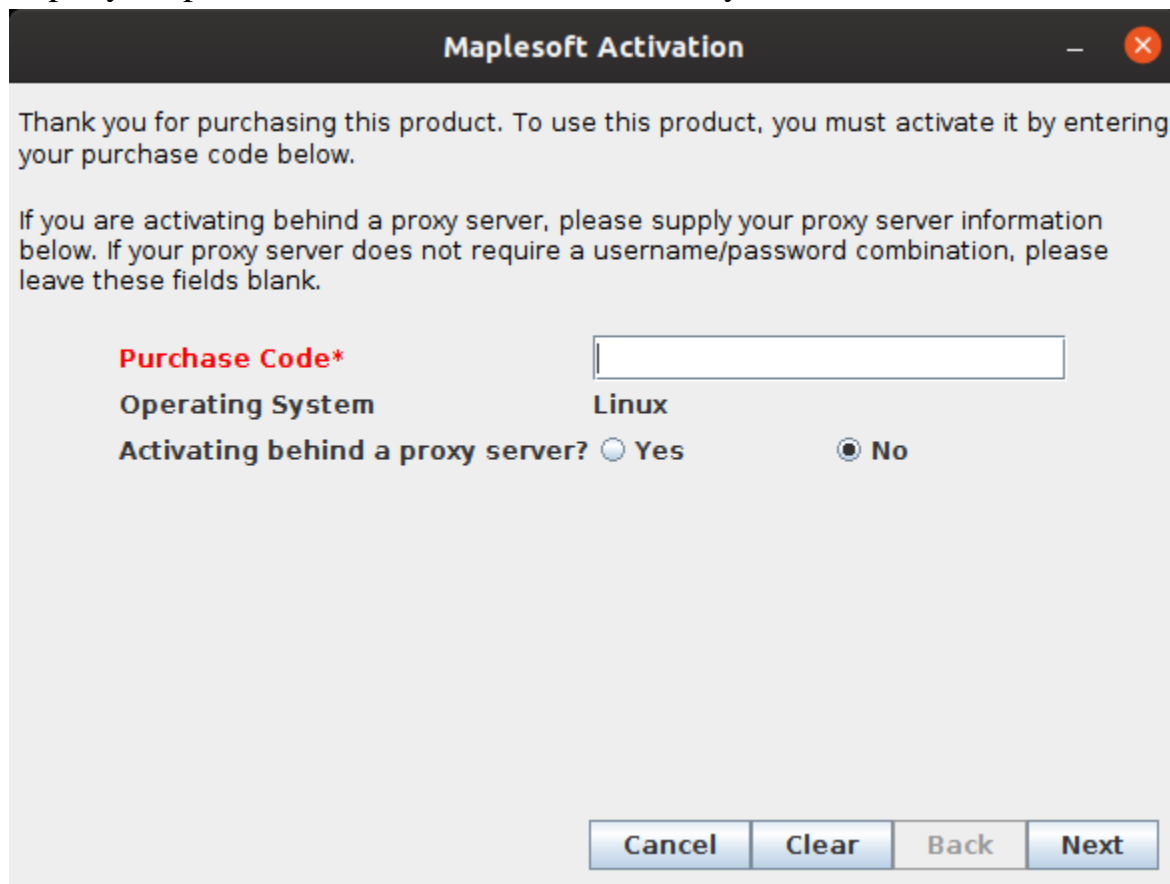
13. Maple 2020 will install on your computer:



14. Decide if you would like to activate Maple 2020 now:

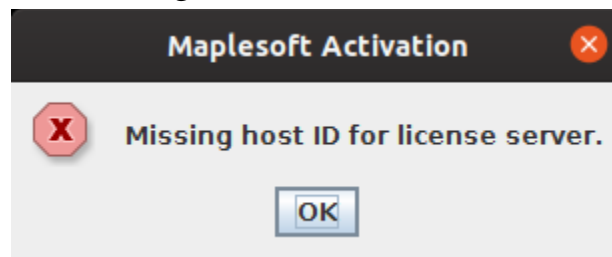


15. Input your purchase code and then the necessary information to activate:



The image shows a 'Maplesoft Activation' dialog box. It has a dark title bar with the text 'Maplesoft Activation' and a close button. The main area contains the following text: 'Thank you for purchasing this product. To use this product, you must activate it by entering your purchase code below.' followed by 'If you are activating behind a proxy server, please supply your proxy server information below. If your proxy server does not require a username/password combination, please leave these fields blank.' Below this, there are three fields: 'Purchase Code*' with a text input field, 'Operating System' with a dropdown menu showing 'Linux', and 'Activating behind a proxy server?' with radio buttons for 'Yes' and 'No' (selected). At the bottom, there are four buttons: 'Cancel', 'Clear', 'Back', and 'Next'.

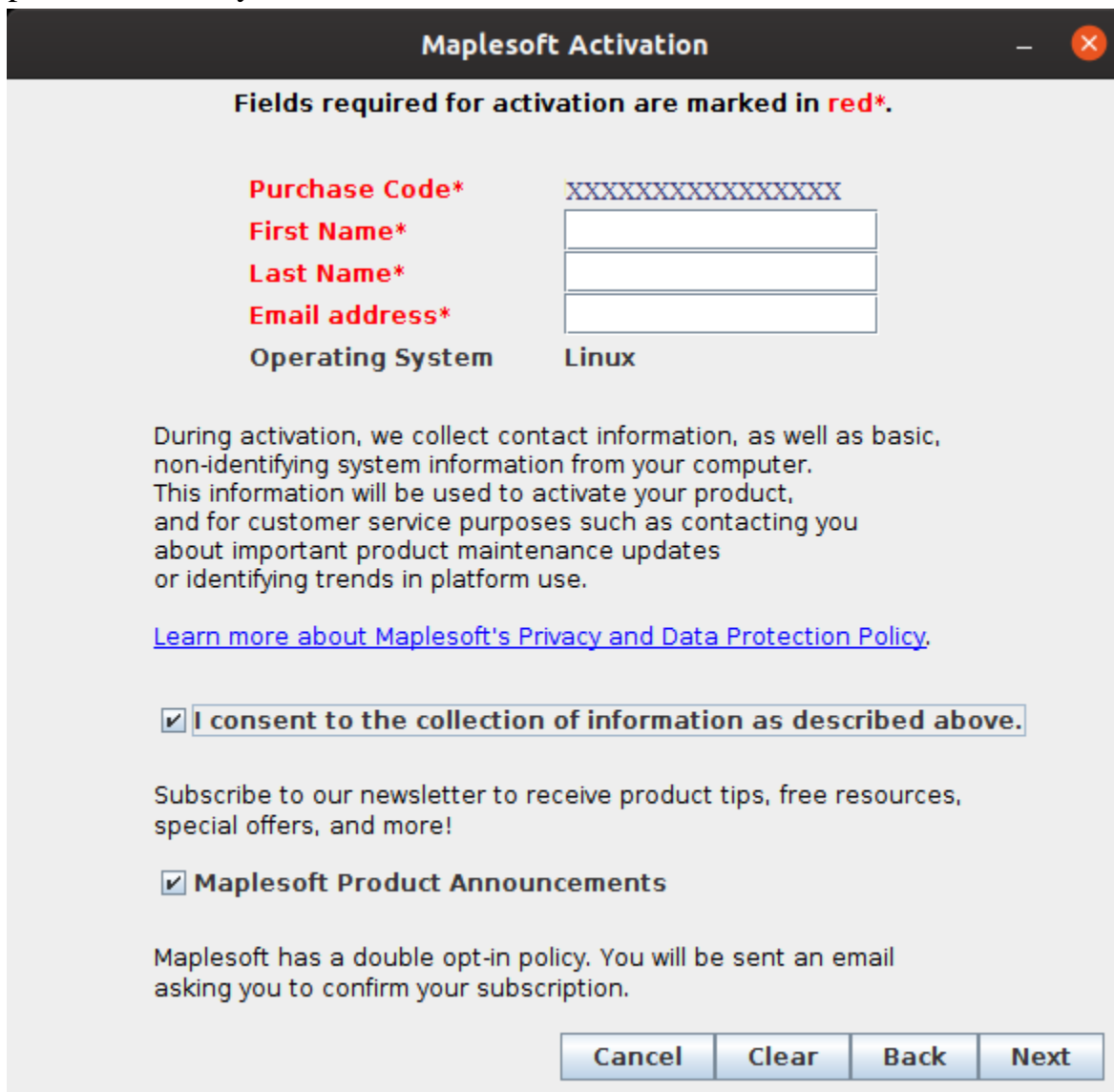
Note: If you get the error "Missing host ID for license server."



You may be missing some 32-bit compatibility libraries. You can find instructions on this in our FAQ here:

<https://faq.maplesoft.com/hc/en-us/articles/360019492112-Maple-is-not-activating-on-64-bit-Linux>

16. Input the necessary information to activate:



The image shows a 'Maplesoft Activation' window. At the top, it says 'Fields required for activation are marked in red*.' Below this, there are several input fields: 'Purchase Code*' (with a masked value 'XXXXXXXXXXXXXXXXXX'), 'First Name*', 'Last Name*', and 'Email address*'. The 'Operating System' is set to 'Linux'. A paragraph of text explains that during activation, contact and system information is collected for product activation and customer service. A link to the privacy policy is provided. There is a checkbox for 'I consent to the collection of information as described above.' and another for 'Maplesoft Product Announcements'. A final paragraph explains the double opt-in policy. At the bottom, there are four buttons: 'Cancel', 'Clear', 'Back', and 'Next'.

Maplesoft Activation

Fields required for activation are marked in red*.

Purchase Code* XXXXXXXXXXXXXXXXXXXX

First Name*

Last Name*

Email address*

Operating System Linux

During activation, we collect contact information, as well as basic, non-identifying system information from your computer. This information will be used to activate your product, and for customer service purposes such as contacting you about important product maintenance updates or identifying trends in platform use.

[Learn more about Maplesoft's Privacy and Data Protection Policy.](#)

☒ I consent to the collection of information as described above.

Subscribe to our newsletter to receive product tips, free resources, special offers, and more!

☒ **Maplesoft Product Announcements**

Maplesoft has a double opt-in policy. You will be sent an email asking you to confirm your subscription.

Cancel Clear Back Next

Note: If the first time you start Maple on Linux it freezes on the splash screen you may be missing openjfx (which allows Java graphics). This can be fixed by running

```
sudo apt-get install openjfx
```

in the terminal.